



Stellenbosch

UNIVERSITY  
IYUNIVESITHI  
UNIVERSITEIT

# 2024 WELCOMING GUIDE FOR NEWCOMERS

forward together  
sonke siya phambili  
saam vorentoe

[www.sun.ac.za/welcome](http://www.sun.ac.za/welcome)



# 2024

Stellenbosch  
UNIVERSITY  
IYUNIVESITHI  
UNIVERSITEIT



Published by the  
Division Student  
Affairs at  
Stellenbosch  
University.

Editor: Lynne Rippenaar-Moses  
Translator: Michelle Linnert Jansen  
Proofreader: Blanché de Vries-Bartes  
Design: Swey Design



**NOTE:** Can't find what you need in here? Don't worry. We have you covered. Just scan the QR code to get to the University's dedicated Welcoming page where you will find a range of information that covers all aspects of life at Stellenbosch University.



[www.sun.ac.za](http://www.sun.ac.za)  
+27 (0)21 808 9111  
[info@sun.ac.za](mailto:info@sun.ac.za)

# Contents

**4** Welcome to Stellenbosch University and the Maties family!

**7** Welcome to Stellenbosch University from the:

- Rector and Vice-Chancellor, Prof Wim du Plessis
- Deputy Vice-Chancellor: Learning and Teaching, Prof Deresh Ramjugernath
- Senior Director: Division Student Affairs, Dr Kelebogile Choice Makhetha

**10** Creating a human rights culture grounded in social justice

- Vision 2040 and the Strategic Framework 2019-2024
- Vision, Mission and Values
- What are Graduate Attributes?
- Code 2040

**13** How our Language Policy is applied in teaching and learning

- Language Policy 2021 in a nutshell
- Undergraduate Learning and Teaching
- Postgraduate Learning and Teaching
- Student communities
- Language support through the Language Centre
- Language complaints

**14** The Division Student Affairs (DSAf): Here to help you flourish!

- DSAf's Transformation Charter

**15** Centre for Student Life and Learning (CSLL)

- The Unit for Commuter Student Communities (UCSC)
- The Unit for Residence Communities (URC)
- The Unit for for Student Governance (USG)
- The Unit for Leadership, Diversity, and Inclusion (ULDIC)
- The Unit for for Experiential Learning (UEL)

**17** What are clusters and mentors?

**18** Commuter Student Communities

**19** Remain Clued-up: Understanding university policies

**20** How to report issues and complaints

**21** Get yourself registered

**23** Unit for Student Governance and student governance structures

**27** Centre for Student Counselling and Development (CSCD)

- Unit for Academic Counselling and Development (UACD)
- Disability Unit (DU)
- Unit for Psychotherapeutic and Support Services (UPSS)
- Unit for Graduand Career Services (UGCS)

**29** Student Resources, Services and Support

- The SU Library
- The Writing Lab
- Campus Health Services
- FMS-booked student meals

**31** Get Funded

**32** We are committed to combatting gender-based violence on our campuses

- Equality Unit
- What to do you when you get harassed

**33** Binge Drinking

**34** Extended Curriculum Programme

**35** Getting around on SU campuses

**36** Maties care about the environment

**37** Technology on campus

**38** Join the Maties Sport family!

**39** Maties Gym

**39** Take your safety seriously

**40** Have you saved these numbers on your cell phone?





# WELCOME TO Stellenbosch University and the Maties family!



***Congratulations! You're officially a Matie. As you embark on this journey at Stellenbosch University (SU), you can look forward to a truly transformative student experience.***

Here at Maties, we believe in a human rights culture grounded in social justice. We base all we do at this institution on fulfilling the vision, mission and objectives set out in the Constitution of the Republic of South Africa, Act 108 of 1996; the University's Vision 2040 and its Strategic Framework 2019-2024; as well as the Division Student Affairs' Transformation Charter. At the same time, we also aim to fulfil the Sustainable Development Goals (SDGs) of the United Nations; the country's National Development Plan 2030; and, due to our location, the Strategic Plan of the Western Cape Government.

Our two-week annual Welcoming Programme helps newcomer students transition from high school to University life. During the Welcoming period, you'll have a chance to visit your faculty (we have 10 faculties), explore the University, learn about all the support services on campus to assist you on your academic journey, and get a taste of campus life, as well as the sports and cultural activities on offer.

**GOOD  
ADVICE!**

Be sure to **follow** your faculty's Welcoming Programme carefully, as this will ensure that you are ready for your first day of class.



# SU

The Welcoming Programme will also help to acquaint you with other students in your residence, commuter community and clusters, helping you to form connections with diverse individuals.

Beyond academics, SU encourages students to participate in extracurricular and co-curricular activities that provide students with opportunities for personal growth and leadership development outside the classroom. At SU, you will also be encouraged to find your own voice and participate and contribute to the various critical conversations happening at the University on current issues that affect the institution, the province, our country, and the world.

We hope you'll use the Welcoming period and your time at SU to expand your world, discover and exploit countless possibilities for gaining leadership and self-development skills, and try out new activities. So, whether you have just completed Grade 12, or already have a gap year behind you, you can rest assured that your university experience at Maties will be incomparable with anything else.

Welcome to Maties!

## FOOD FOR THOUGHT



SU does not only offer you the chance to get a degree, but many opportunities for personal development and growth.

Ask yourself the following questions to get clarity on your goals:

1

What is important to me?

2

Which aspects of myself am I most keen to develop?

3

Besides a degree, what else would I eventually like to leave with?



4

What contribution would I like to make in communities surrounding the University and my own community?

## University will not be like your high school experience.

There will be many adjustments and changes. Here are some things to keep in mind:

It's **normal to miss** the familiarity of home.



The **classes** that you will be attending will be much **larger** and you will be exposed to **different learning** and **teaching styles**. **No one will check** in with you on whether you have done your work so **it's up to you!**



Adjusting to your new campus will take some time. Don't be shy – **ask** your fellow students or any of the staff members **for help** if you need it. We've all been there!



Adjusting to your new academic workload will be challenging. You can **ask** your fellow students and staff members for some **tips** to **manage your workload**.



Make use of the **library!** Not only is it a **great place to study** but you have **access** to a range of books, journal articles, newspaper clippings, and so much more!



**Time management** and **self-discipline** are **important** if you want to make a success of your studies, especially in your first year.



**Budgeting** is very **important** and helps you to make your money stretch. This is a skill that you can learn to master at university and use throughout your life.



## Feeling lost on the Stellenbosch campus?



If you find yourself getting lost on the Stellenbosch campus, look out for students in yellow T-shirts with "i" (for information) on them. These Welcoming Ambassadors will be stationed at different points around Stellenbosch campus during the Welcoming period.

They are there to assist newcomer students like you and parents who need information and directions to the venues they need to go to. The Welcoming Ambassadors are well-informed about events and the location of venues regarding the Welcoming Programme, so please consult the Welcoming Ambassadors if you have any questions.

Also remember that there is an enquiry desk in Admin A (entrance at the T-Junction of Ryneveld and Crozier streets) and at The Neelsie (ground floor, next to the Maties Shop).

You can also contact SU's Client Services at:

E-mail:  
Telephone:

**info@sun.ac.za**  
**021 808 9111**  
**(08:00 to 16:30, Mon – Fri)**

WhatsApp:  
Walk-in services:

Type "hi" to **061 729 8858**  
**Enquiries Desk in Admin A and in the Neelsie on the ground floor**

## Walking in circles on the Tygerberg campus?

If you find yourself walking in circles on Tygerberg campus, don't fret. Just make sure you visit Tygerberg Student Centre (popularly referred to as TSS – Tygerberg Studentesentrum) on the first day of Welcoming. You will be welcomed to the campus by staff of the Tygerberg-based Division Student Affairs (DSAf), who will be stationed at the entrance to the TSS.

Staff will be able to answer your questions, provide you with useful brochures on student matters, and provide you with a Welcoming booklet. There will also be campus tours on offer to help you familiarise yourself with your surroundings.

Campus tours will be offered on **Wednesday, 31 January 2024** between **09:00 and 09:45** and between **10:00 and 10:45**. Please meet at the gazebo on the Hippokrates lawn opposite the TSS at the abovementioned times. Tours are limited to 80 people per session on a first-come, first-served basis.

# WELCOME

## FROM THE RECTOR AND VICE-CHANCELLOR



### ***Welcome to 2024 at Stellenbosch University!***

The anticipation in the air is palpable as you embark on this exciting chapter of your academic journey!

Congratulations on your dedication and perseverance throughout high school. You've conquered your final matric exams, earning a well-deserved place at SU – a remarkable achievement. Remember, the privilege of a university education is now in your hands, and it's your opportunity to make the most of it.

Right from the start, we invite you to embrace the core values of our University – Excellence, Compassion, Accountability, Respect, and Equity. Embodying these principles ensures not only academic success but also shapes you into a well-rounded individual and an engaged global citizen.

Your SU journey starts with our signature Welcoming Programme, offering you a chance to familiarise yourself with the campus. Should any uncertainties arise, turn to your mentors, student leaders, or staff – they're here to guide you. We are committed to making your introduction to campus life memorable. Stay updated on the latest developments and schedule at [www.sun.ac.za/welcome](http://www.sun.ac.za/welcome).

You now have access to various support services at our Division of Student Affairs. Seasoned professionals are ready to assist in your learning and development, guiding every step. Utilise these services to maximize your time at our University.

Transitioning from school to university may seem daunting, but we have faith in your ability to complete your studies successfully and graduate – that's why you got accepted! Remember, you are not alone in this journey. Professors and lecturers are dedicated to your success.

Stay confident, maintain focus on your studies, and work hard. Yet don't forget to enjoy the journey – life at our University has the potential to transform you. Learning extends beyond the classroom, so explore societies, engage in co-curricular and extra-curricular activities, build connections with diverse peers, and seize the opportunities that SU presents.

Regardless of your chosen field of study, we are committed to preparing you for the world beyond our halls, classrooms, and residences. Challenges will arise, but view them as steppingstones to growth.

In the weeks and months ahead, if you find yourself in need, don't hesitate to reach out. At Maties, we move forward together, and many friendships forged here endure a lifetime.

Welcome to an incredible year at Stellenbosch University!

**Prof. Wim de Villiers**

# WELCOME

## FROM THE DEPUTY VICE-CHANCELLOR: LEARNING AND TEACHING



### *Dear New Matie*

We are excited that you have chosen Stellenbosch University for your academic journey in higher education and the next phase of your personal development and growth. A very special and warm welcome from all of us in the Learning and Teaching Responsibility Centre (LTRC). Your journey at Stellenbosch University, be it in our residences or as a commuting student will be primarily supported by our Division Student Affairs which forms part of the LTRC. We want to make this a truly remarkable and memorable experience.

As you transition from a learner to a student, the campus and life experiences which will accompany it will make and mould you into your future selves. We have worked hard to plan and develop transformative initiatives within the Responsibility Centre, to achieve our institutional strategic theme of "A Transformative Student Experience". This transformative experience is about enhancing the journey that you take at our institution to learning, teaching, and assessment. It is about the learning experience at SU not simply being limited to the classroom, but for a holistic approach to learning and teaching through our formal curriculum, co-curriculum, and extra-curricular offerings.

Understanding and learning about issues such as racism, inclusivity, discrimination, human rights and dignity, social justice, and

gender-based violence are very much part of this "Transformative Student Experience" for all our students at the institution. We are as an institution actively engaging on issues of diversity, inclusivity, gender-based violence, and the building of social cohesion within our communities to emphasise a truly transformative journey for all our students.

SU continues to have a reputation as one of the leading universities nationally, continentally, and globally for its learning and teaching. This is one of the main reasons for the significant growth in the number of applications for first-year places at our institution. Our multitude of activities and initiatives, as well as our efforts to ensure that we do not simply maintain our status as a top learning and teaching institution, but continually work on improving thereon all speak to our standing and reputation.

Welcome again to Stellenbosch University and remember, we're there for you every step of the way. Let us move forward together.

**Prof. Deresh Ramjugernath**



# WELCOME

## FROM THE SENIOR DIRECTOR OF THE DIVISION STUDENT AFFAIRS



### ***Welcome to 2024 at Stellenbosch University!***

The Division Student Affairs (DSAf) team, together with the student leaders across the institution, have been eagerly waiting for you to arrive. We have prepared to ensure you have great support in place as you begin a new journey as a Stellenbosch University student – a Matie!

Be ready for a powerful journey of learning, growth, change and many new friends, among others. On this new journey, we will be here to support, guide and share your special moments with you as you learn and discover other areas of your life. Welcome to a vibrant student life environment, facilitated by DSAf for your learning and growth beyond the classroom!

The Division is comprised of two centres - the Centre for Student Life and Learning (CSLL) and the Centre for Student Counselling and Development (CSCD). In these Centres, there are units focusing on different areas of personal development. You will be provided with support and guidance to empower you and other students with skills critical for your success. Please familiarise yourself with the many services available to strengthen your academic journey and know that we are here to provide you with a transformative experience within an environment conducive for living, learning, and exploring.

At Stellenbosch University you have an opportunity to learn and develop exceptional skills through exposure to different settings and experiences. Feel free to share your views and be part of enriching and critical

conversations with other students and staff, as you enjoy your journey of student life. You have an opportunity to share platforms with highly influential people and exceptional leaders in different spheres of life, expanding your network and circle of experiential learning. Throughout your journey, know that you are our priority!

In every area of your student life, your peers will be there to support and share the journey with you. The students who serve as student leaders on various governance structures at Maties will be there to represent your needs and interests. Those structures include the Students' Representative Council (SRC), the Tygerberg Campus Students' Representative Council (TSRC), the Military Academy Student Council (MASC) at Saldanha Bay, together with the Academic Affairs Council (AAC), the Societies Council, as well as the Prims Committee representing all House Committees, among many others. You will realise along the way that there are many layers of student leadership in place, to support you in the classroom, within student communities, and across the campuses of the University. You will also have a chance to become a student leader because there is a leader in you waiting to be awakened and nurtured!

Welcome again, enjoy every step of your new journey and always know that you are our priority!

**Dr. Kelebogile Choice Makhetha**



# ***WE'RE CREATING A HUMAN RIGHTS CULTURE GROUNDED IN SOCIAL JUSTICE***



Stellenbosch University (SU) aspires and strives to build a culture based on human rights and social justice. The University is bound by the Constitution of the Republic of South Africa, Act 108 of 1996; and the Higher Education Act, 101 of 1997, which is a guiding legislation on which the Statute of the University is based. Within SU, staff and students are also guided by the institution's Vision 2040 and its Strategic Framework: 2019–2024; as well as the Division Student Affairs' Transformation Charter.

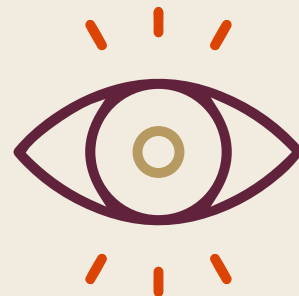
In acknowledging our complex history tied to South Africa's apartheid past, we recognise the imperative of intentional transformation. Our commitment is shaped by the objectives outlined in the SDGs, the South African Constitution, national and local government plans, the University's vision, and DSAf's charter. It is crucial to emphasise that when we speak of transformation, it is a collective responsibility. Every student and staff member, individually and collectively, plays a vital role in driving transformation across our campuses.

In the words of our Rector, we believe that as a university community, we can collaboratively shape "a renewed common world." This involves embracing our shared humanity and diversity to fulfil the promise of social justice and human restitution. This commitment is further underscored in the SU Restitution Statement, introduced in 2018 during SU's centenary year.

***Stellenbosch University (SU) acknowledges its inextricable connection with generations past, present and future. In the 2018 Centenary Year, SU celebrates its many successes and achievements. SU simultaneously acknowledges its contribution towards the injustices of the past. For this, we have deep regret. We apologise unreservedly to the communities and individuals who were excluded from the historical privileges that SU enjoyed, and we honour the critical Matie voices of the time who would not be silenced. In responsibility towards the present and future generations, SU commits itself unconditionally to the ideal of an inclusive world-class University in and for Africa.***

## **Navigating SU's Vision 2040 and the Strategic Framework: 2019-2024**

Vision 2040 refers to the University's vision, mission, values, attributes (the qualities and characteristics of the University), and enablers (that is the capabilities, forces and resources that contribute to our success). These elements are of equal importance and are interconnected. At the centre is our vision and mission.



Vision 2040 is like the heart of our University's aspirations. It incorporates SU's vision, mission, values, attributes (those special qualities that make us who we are), and enablers (the things that help us succeed, like our capabilities and resources). All these parts are like pieces of a puzzle, fitting together perfectly. Right at the centre are our vision and mission, steering the ship of our collective goals.

# OUR VISION

*Stellenbosch University will be Africa's leading research-intensive university, globally recognised as excellent, inclusive and innovative, where we advance knowledge in service of society.*

# OUR MISSION

*Stellenbosch University is a research-intensive university, where we attract outstanding students, employ talented staff and provide a world-class environment; a place connected to the world, while enriching and transforming local, continental and global communities.*

We're on a mission to bring our vision to life! Our goal is not just to attract outstanding students but also to hire talented staff and create a top-notch environment for everyone. And that's not all – we're here to make a positive impact, enriching and transforming communities on a local, continental, and global scale. Scan the QR code below for more details on how we're turning this mission into reality.



At Maties, we cherish and uphold our core values. In fact, they will play a significant role in shaping your university experience. Our values act as guiding principles, serving as a compass for our actions.

## OUR VALUES ARE:

### COMPASSION –

Recognition of and care for the well-being of all our students and staff.

**EQUITY** – Restitution in response to our past legacy and fairness in our aspirations.

**RESPECT** – Civility in our mutual and public discourse, due regard for the freedom, equality and dignity of all, and respect for the environment.

### ACCOUNTABILITY –

Accepting the highest level of responsibility for our actions.

**EXCELLENCE** – Academic freedom to pursue knowledge that adheres to the highest standards of integrity, innovation, and relevance.

These values connect to one of the core strategic themes of our Strategic Framework 2019 – 2024 – providing a transformative student experience to all Maties. In essence, this means that we highly value our students and are dedicated to delivering an experience that transforms each one of you.

This commitment extends to ensuring that qualifying students from all backgrounds, including those who face barriers to accessing a university education, can pursue their studies at Maties. A transformative student experience involves providing opportunities for growth to all undergraduate and postgraduate students.

This includes offering guidance, appropriate support, and services from the University to enable your success on this educational journey. So, as you navigate your time here, keep these values close, for they are the pillars supporting your transformative experience at SU.

# What are graduate attributes?

SU wants to create a transformative student experience for all students, including you. One way of doing this is by developing graduate attributes that will benefit you while you are studying and when you go out into the world.

We therefore aspire to create the kinds of conditions that will enable each student to acquire the attributes outlined below by the time they graduate:

## 1. Engaged citizenship

Graduates understand the values underpinning critical citizenry in the South African Constitution and are committed to providing socially just leadership with the development of democracy and equity in society in whatever roles they perform professionally.

## 2. Dynamic professional

Graduates are proactive change agents, able to collaboratively define and understand complexity in a variety of changing contexts within multiple plausible futures. They make responsible choices and find the best and most ethical answers to challenges in collaborative and entrepreneurial ways.

## 3. Enquiring learner

Graduates are curious, independent thinkers, open to learning and able to form and defend their ideas, approaches and values. They creatively use a variety of knowledge systems and interdisciplinary approaches that are articulately enunciated with academic integrity. They understand that education is a life-long process which requires individual discipline, responsibility and courage.

## 4. Caring individual

Our graduates are aware that everyone has a responsibility for the well-being and flourishing of sentient and non-sentient beings and act in their professional and personal lives by taking care of themselves, other human beings, and the natural world around them.

## 5. Digital knower

Our graduates are digitally knowledgeable and agile individuals who function competently, critically, and ethically in the context of digital change and challenges in the world.

# CODE 2040

In 2022, the University developed Code 2040. It translates our values into a set of high-level guidelines that govern the conduct of our students, staff, and statutory bodies.

The essence of this Code is the pledge of our University. As stakeholders of SU, yourself included, we commit ourselves to ethical behaviour.

## We pledge:

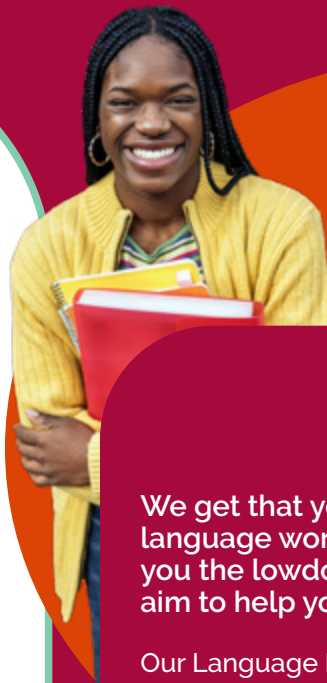
- 1** to conduct our work in a manner that demonstrates **excellence**;
- 2** to always treat our stakeholders **equitably**, and with **respect** and **compassion**; and
- 3** to be **accountable** for the execution and consequences of all our actions.

## TAKE NOTE



### OFFICIAL WELCOMING OF NEWCOMERS BY THE SU RECTOR

The Rector, Prof Wim de Villiers, will be welcoming all newcomers to SU on **Thursday, 1 February 2024 at the Danie Craven Stadium at the Coetzenburg Sports Grounds**. Parents, families, guardians and friends are welcome to attend this ceremony. After the welcome ceremony, newcomers and others will gather to form the figure "2024" for an aerial photograph to be taken. This will be followed by the SU Dream Walk – where newcomers will get the opportunity to walk down the well-known, tree-lined Victoria Street to mark the beginning of their academic journey – and the Dream Fair. The Dream Walk and Dream Fair take place between 20:00 and 22:15.



## HOW OUR LANGUAGE POLICY IS APPLIED IN TEACHING AND LEARNING

We get that you might be curious about how language works at Maties, and we're here to give you the lowdown. When we talk about language, we aim to help you embrace a multilingual mindset.

Our Language Policy is like the GPS guiding our diverse campus. It ensures fair access, celebrates multilingualism and supports effective learning and teaching. SU is not just about us – we're part of regional, national, continental, and global communities. We therefore aim to create spaces, and produce materials as far as possible in Afrikaans, English, and isiXhosa, the official languages of the Western Cape.

In December 2021, the SU Council (that's the structure responsible for things like good governance and policymaking) approved a new Language Policy after an extensive consultative process. The purpose of our Language Policy is to regulate, manage and govern language use throughout our institution.

The three foundational principles of the new policy are based on our belief that:

- **multilingualism is a resource**;
- **that language should broaden access and enhance success**; and
- **that the policy and its implementation should facilitate sound learning and teaching**.

## MULTILINGUALISM as a mindset



**Now, about that multilingual mindset – it's not just about using multiple languages.** It's a way to embrace inclusivity and celebrate diversity. We want to encourage you to practice multilingualism throughout your time at Maties. You can help us work towards making multilingualism a reality in all our environments – whether it's an official event like Welcoming or everyday meetings, we encourage you to use Afrikaans, English, and isiXhosa where possible.

In the lecture hall, it's a team effort. Lecturers, assistants, interpreters, and you share the responsibility for multilingualism. We help each other grasp academic content because, hey, we're all in this together. So, get ready to join a campus community where we are working hard to grow a multilingual mindset amongst our entire community, and turn multilingualism into more than just a concept.

# LANGUAGE POLICY 2021 IN A NUTSHELL

**What can you expect?** You may be wondering what the impact of the new Language Policy will be on your academic life and language use in social spaces. Visit <https://bit.ly/3Fjk36q> for the detailed language policy.

## UNDERGRADUATE LEARNING AND TEACHING

### 1 Academic modules are offered in one of the following language options:

- Separate lectures in Afrikaans and English: Lectures are either in English or Afrikaans, but group work, practical sessions and tutorials combine students from various language groups. One-on-one consultations with lecturers can be in Afrikaans and English, provided that the lecturer is proficient in both languages.
- Both Afrikaans and English are used in the same lecture: Everything is explained in English, and there are Afrikaans summaries. As a first-year, you can use on-site or online interpreting with this option. The language the lecturer uses to answer your question depends on their proficiency in the language you ask your question.
- One language only: Lectures can be in English or one of the other two languages, if the lecturer and all students in the group are proficient in the language being used. Simultaneous interpreting in Afrikaans, English, or isiXhosa may be offered online or on-site. Consultations and tutorials are conducted in Afrikaans

and English if the lecturer is proficient in both languages.

### 2 Learning material

- All prescribed reading material available in English.
- Prescribed reading material (excluding published material) available in Afrikaans where reasonably practicable\*\*.
- Module frameworks and study guides available in Afrikaans and English.
- Where reasonably practicable\*\* and where a need exists, isiXhosa and other languages may be used to reinforce concepts.

### 3 Assessments and question papers

Assessments and question papers are made available in Afrikaans and English, and students may complete these in either English or Afrikaans.

## STUDENT COMMUNITIES

In student communities, such as residences and commuter student communities, language must be used to ensure that everyone is included and can participate.

During the annual Welcoming period in February 2024, you should understand all the information shared to help you settle into campus life. The multilingual mindset of respect and tolerance for multiple cultures and languages is particularly important in these spaces. That's why student communities are also required to submit language implementation plans and report on their compliance and good practices throughout the year.

## LANGUAGE SUPPORT THROUGH THE LANGUAGE CENTRE

We want you to succeed and language should never be a barrier to doing so. SU's Language Centre is there to ensure that you access a variety of language support services right here on campus. These services include reading and writing development; language services that include translation, interpreting and editing; and research on language and language use. The centre also offers modules in professional communication, academic literacies, and language acquisition for Afrikaans, English, isiXhosa, and South African Sign Language. Visit the Language Centre at <https://bit.ly/3Pj65Wu>

## LANGUAGE COMPLAINTS

Our Language Policy 2021 is meant to create an inclusive and diverse academic community, reflecting our diverse South African heritage.

In student communities, non-compliance with the Language Policy 2021 can be reported to the house committee or residence head. If the matter cannot be resolved at the residence or commuter student community level, it can be referred to the Director: Centre for Student Life and Learning, Mr. Pieter Klopper ([pwk@sun.ac.za](mailto:pwk@sun.ac.za)), or escalated to the Senior Director: Student Affairs, Dr. Kelebogile Choice Makhetha ([choicemakhetha@sun.ac.za](mailto:choicemakhetha@sun.ac.za)). For non-compliance in the academic environment, follow your faculty's complaints procedure. Report the complaint to a class representative or lecturer, then escalate to the departmental head, and if needed to the Vice Dean or Dean. If these channels are not suitable, submit your complaint to the SU Ombud for resolution in consultation with relevant structures.

**\*\*The Language Policy implementation is informed by what is reasonably practicable. This means that each situation will be considered on its merit and factors such as the number of students that will benefit from an arrangement; the language proficiency of staff and students; and the University's resources, timetable, and venue constraints. Other determining factors include the composition of each class group that also changes from year to year, or even from one semester to another, and unexpected staff changes.**

# The Division Student Affairs:

## *Here to help you flourish!*

At the Division Student Affairs (DSAf), our mission is to support you throughout your student journey.

We pave the way for your personal growth and leadership development by providing various opportunities that help you acquire graduate attributes. Dr Kelebogile Choice Makhetha

is the Senior Director in charge of DSAf. The Division consists of two centres and several units. These centres are the Centre for Student Life and Learning (CSLL) and the Centre for Student Counselling and Development (CSCD).

Follow DSAf on social media to stay updated with all our offerings. You can also visit our website at <https://bit.ly/SUStudentAffairs>



As you already know, SU is committed to ensuring that our values become more than just words on a piece of paper. The Division Student Affairs (DSAf) is too. In March 2020, the Division unveiled an important document - the DSAf Transformation Charter.

**So, what is this charter all about?** Well, it's our official promise to recognise the dignity of every single person and respect all individuals and groups. It's about creating a space where everyone feels valued and heard. As staff within this Division, we're all in this together and we've got a responsibility to turn this pledge into action. To us, it's not just a piece of paper – it's a roadmap for making real, positive changes. It's our pledge to you!

## DSAf'S TRANSFORMATION CHARTER

The Division Student Affairs (DSAf) acknowledges the privileged roots that SU has been born out of. Many communities have been adversely affected by forced separation and the annihilation of most South Africans' human rights based on various factors including, colonialism, apartheid and subsequently unequal access to education and resources. With reference to the Constitution of the Republic of South Africa, Act 108 of 1996, the DSAf Transformation Charter therefore recognizes the importance of equity, equality, inclusivity, freedom, universal access, and the lived experience of the staff and students we serve, considering the values of the University as well.

Aligning the institutional culture of the University to serve the needs of a diverse student body is a key requirement for the University's transformation.

**Therefore, DSAf staff are committed to:**

- (i) **creating awareness around decolonisation and transformation within DSAf;**
- (ii) **fostering an inclusive and supportive culture to facilitate intentional and purposeful engagement with stakeholders from various environments, i.e., students and staff, and the surrounding communities of the University;**
- (iii) **giving impetus to coordinated institutional efforts to redress, and building a society envisioned by post-apartheid stakeholders;**
- (iv) **promoting and affirming our unwavering commitment towards building a culture of courage and solidarity in doing**

**transformational work within the Division. This culture celebrates differences, challenges prejudices, and ensures fairness.**

Within DSAf, we aspire to create a transformative learning, living, and working experience for our students and staff; an environment which is inclusive of every person regardless of socio-economic status, age, race, gender, ability, sexuality, marital status, belief, ethnic or social origin, culture, nationality, language, birth, while making universal access, and respect for one's multiple and varied identities and expressions thereof a lived reality.

**We therefore pledge to:**

- (i) **provide a learning home for all persons to thrive and be treated with respect and dignity;**
- (ii) **foster a space where our staff and students have a safe space to be themselves; and**
- (iii) **inculcate a sense of shared humanity and human dignity.**

The above is achieved through all the work we do; as well as the ways in which we engage with students, colleagues, other staff, and external stakeholders.

We pledge to uphold the commitments made in the DSAf Transformation Charter in a manner that recognises the dignity of and respects all individuals and groups. We acknowledge that the DSAf Transformation Charter is aspirational and that as members of the Division, we are responsible for the realisation of this pledge.

# Centre for Student Life and Learning (CSLL)



As mentioned, DSAf consists of two centres and several units. One of those centres is the Centre for Student Life and Learning (CSLL).

The CSLL was launched in November 2023, following the merger of two of our centres - the Centre for Student Communities (CSC) and the Centre for Student Leadership, Experiential Education and Citizenship (CSLEEC).

As one of the two centres in DSAf, CSLL is **responsible for providing you with a holistic living and learning experience by focusing on the social dimension of community life and harnessing it to support your academics.**

The Centre oversees co-curricular programmes for both residence and commuter student communities and fosters a values-driven environment within these communities and on campus aimed at developing students as future South African leaders through a culture of continuous personal and leadership development programmes. It also supports student structures representing all students and is responsible for the accreditation of the numerous leadership development programmes on offer at the University.

*The CSLL is committed to the growth and development of all students and the five units which make up the Centre are vital to achieving this goal.*

**These units include:**

## The Unit for Commuter Student Communities (UCSC)

**The Unit for Commuter Student Communities (UCSC) supports SU students living in private accommodation through the Commuter Student Communities.**

These communities are led by elected student leaders known as house committee (HC) members and managed by the Unit for Commuter Student Communities. All students not living in SU accommodation are allocated to and belong to a commuter student community.

As commuter students themselves, student leaders within these communities understand the needs of commuter students and are equipped to help you navigate the challenges and enjoy the benefits of being a commuter student. Each community is responsible for the orientation of new students during the Welcoming period and offers access to sporting, cultural and social activities, as well as leadership development opportunities throughout the year. The community offering is designed to produce well-rounded students who are better equipped to be successful in their future endeavours. The Unit is also responsible for allocating newcomers to a peer mentor through their CSC.

## The Unit for Residence Communities (URC)

**The Unit for Residence Communities (URC) prioritises creating integrated learning communities where academic and social spaces are blended to create a holistic educational experience for all students.**

Each residence is managed by a Residence Head, who is supported by elected student house committees and mentors. This team is collectively responsible for providing support and development opportunities to students within the residence, as well as access further support and development opportunities which is beyond the scope of the team's skills, expertise and knowledge.

Residence communities concentrate on developing wholesome relationships among students, instilling a profound sense of belonging, and prioritise holistic personal growth alongside academic success. In these communities, the focus is on fostering active listening, immersive learning, and empowering individuals within a nurturing and values-driven atmosphere.

## NOTE TO SELF

**University is a time when you will experience intense change – an expected yet exciting phase. You may find yourself adjusting 'familiar' attitudes, values, behaviour patterns and developing new ones. Don't panic. Embrace uncertainty as an opportunity to learn, discover and flourish in your growth.**

## Get those bags unpacked!

Moving into a university residence is an exhilarating experience that marks the beginning of a new chapter in one's academic journey. The anticipation of independence, newfound friendships, and the thrill of living away from home creates a sense of both excitement and nervousness. The University residence environment fosters a unique camaraderie among residents as they navigate the shared spaces, communal bathrooms, and shared kitchens. This transition brings with it a sense of responsibility and autonomy, as students learn to balance their academic pursuits with the challenges of communal living. Moving into university residences is a significant step toward independence, personal growth, and the creation of lasting memories that will shape your SU experience.

To be fully prepared and equipped for your new adventure at SU have a look at the latest Residence Rules by scanning the QR code below.



## WHAT IS SOCIAL JUSTICE?

In an article about the teaching of social justice, David Robinson cites this definition from South Africa's Revised National Curriculum Statement (RNCS): "In simple terms, social justice refers to one's responsibility to care for others [for] the common good of society.

"Social justice serves to remind all humanity (government and civil society) that the needs of all individuals and societies should be met within the constraints imposed by the biosphere and that all should have equal opportunity to improve their living conditions."

*Quoted directly from: David Robinson (2010) Alan Paton's Literature and the Teaching of Social Justice, English Academy Review, 27:2, 60-70, DOI: <https://doi.org/10.1080/10131752.2010.514986> <https://doi.org/10.1080/10131752.2010.514986>*

## The Unit for Student Governance (USG)

The Unit for Student Governance (USG) champions ethical governance principles within the student community, considering evolving social contexts and developments in South Africa, Africa, and the rest of the world, especially with regards to addressing the governance challenges of the 21st century.

Through leadership development training, skills and tools are shared and taught to student leaders to equip them to address and formulate solutions to some of the complexities and challenges student leaders are confronted with today. Our leadership development offerings and the competencies we teach students are in line with the University's Graduate Attributes.

## The Unit for Leadership, Diversity, and Inclusion (ULDI)

The aim of the Unit for Leadership, Diversity, and Inclusion (ULDI), which includes the Frederik Van Zyl Slabbert Institute (FVZSI) is to ensure that university students are provided with comprehensive leadership experiences through the development of Graduate Attributes.

The Unit's work is underpinned by its objective to develop citizen leadership. Citizen leadership is both a vehicle allowing students to translate theory into practice and an orientation toward community change in which students become change agents creating a better future. Through this unit, students will have the opportunity to engage on a national and international level with broader constitutional matters of diversity, equity, and inclusion as experienced in the context of South Africa.

The Unit also offers a range of leadership development offerings for aspiring and current student leaders on a national and international level, which are recognised on a student's academic transcript. These offerings include masterclasses, thought-leader summits, short course workshops and portfolio training opportunities.

## The Unit for Experiential Learning (UEL)

The Unit for Experiential Learning (UEL) is there to help students learn and grow into socially conscious citizen leaders who are committed to the holistic development of themselves, others, and their contexts. The Unit's work is aligned with the country and the University's social development goals and is presented with a social justice perspective.

The UEL offers students and staff sessions on the design, implementation, and evaluation of transformative experiential learning opportunities. This is made possible through the creation of experiential education (learning by doing and reflection) frameworks and experiential learning opportunities that link 21st-century competencies with the institution's Graduate Attributes.



# What is a cluster?

Clusters are groupings of student communities and include both residence-based and commuter students.

At SU, there are eight cluster student communities: amaMaties, Rubix, Senior Living Spaces (SLS), TygerMaties, VicMeyr, Validus, Victoria, and Wimbledon. Clusters are formed based on the geographic proximity of various residences and Commuter Student Communities (CSC). Together, they create a distinct village of communities that encourages connections and camaraderie among students. It's a place where friendships

blossom, support is readily available and lasting bonds are forged.

Your assigned cluster serves as your gateway to a full university experience and will help you foster connections that extend far beyond your immediate community right from the beginning of your university journey. This system promotes integration between on-campus and commuter students, and is enhanced through shared on-campus spaces, e.g. open dining halls, cluster HUBS that offer access to affordable cooked meals, study spaces, as well as networking or peer-to-peer learning opportunities.

*Check out our clusters below to see which one you belong to:*



Capri, Equité, Erica, Helderberg, Huis Neethling, Nemesia and Serruria



Heemstede, Metanoia, Nerina, Pieke and Venustia



Huis Francie van Zijl, Hippokrates, Meerhoff, Nkosi Johnson, Osler, Ubuntu and eNkanyini



Goldfields, Huis Visser, Huis Marais, Simonsberg, ISA, Olympus and Academia



Aurora, Dagbreek, Huis ten Bosch, Lydia, Majuba and Minerva



Monica, Harmonie, Oude Molen, Wilgenhof and Silene



Aristea, Eendrag, Helshoogte, Irene, Sonop and Vesta



Concordia, Huis de Villiers, Huis Macdonald, Lobelia, Huis Russel Botman and The Village

# Mentors

*your go-to buddy in adapting to university life*

As a newcomer, you will be allocated a mentor - a senior student who has completed the Welcoming Programme and has experience of university life. Because of their personal experience and training, they can guide and facilitate your transition from high school to university.

Your mentor will be among the first people to receive and welcome you to campus. They will engage with you through meaningful, fun activities that will promote your development and ensure that you are integrated socially and academically into campus life.

So, think of your mentor as your personal toolkit to aid your journey to student success.

If you have not yet been allocated a mentor, please contact the Centre for Student Life and Learning (CSLL) on **021 808 3064**.



# Commuter student communities

About 76% of SU students are commuters – some travel from home, while others stay in private accommodation in and around Stellenbosch. No matter where you live, you will automatically be part of a student community. Like residence students, commuter students are also allocated to a community that will help them seamlessly blend into the social and academic scene at the University.

One of the University's key focus areas for student development is the co-curricular and out-of-class experience. Commuter student communities allow commuter students to have a multidimensional student experience through such development opportunities.

## IMPORTANT TO NOTE

**Commuter student communities DO NOT provide accommodation to students;** however, you will have access to certain residences where you can mingle with students living in residence by using your student card to book meals at an open residence dining hall in a particular cluster.

As is the case in residences, you will also be assigned a mentor in the commuter student community. The mentor will assist with various processes such as how to register for your degree, familiarising you with support services on campus, and ensuring you attend all relevant activities offered by your faculty, amongst others.

## Some important facts related to commuter student communities

1 There are **10 commuter student communities on Stellenbosch campus** and **one on Tygerberg campus.**

2 The communities are jointly managed by the Unit for Commuter Students and the Centre for Student Life and Learning (CSLL) within which the Unit is based. Both the Unit and Centre fall under the Division Student Affairs (DSAf).

3 Familiarise yourself with the compulsory commuter student community fees published in the SU Student Fees booklet each year.

4 **STELLENBOSCH-BASED COMMUTER STUDENT COMMUNITIES**  
Our Stellenbosch-based commuter student communities are **Aristea, Aurora, Capri, Equité, Olympus, Oude Molen, Pieke, Silene, Venustia and Vesta.**

**New students are divided into a community following the University's Placement Policy.** You will be notified via e-mail which community you have been placed in. Your e-mail will also receive information regarding the commuter student community's Welcoming Programme and meeting points for various communities during the Welcoming.

5 **You are not allowed to change to another community once you've been allocated one.** You will remain in the community you were assigned to for the duration of your university journey. The community to which you are allocated also determines the cluster that you belong to. **Should you not receive any notification regarding your own community allocation, please contact the University's Client Services on 021 808 9111 or [info@sun.ac.za](mailto:info@sun.ac.za).** You can also visit the Commuter Student Communities Hub at **11 Bosman Street** during Welcoming.

### **TYGERBERG-BASED COMMUTER STUDENT COMMUNITY**

**Osler** is our Tygerberg-based commuter student community.



## Commuter Student Transport Service during Welcoming



**We know that getting home from campus, particularly at night, is quite a challenge for our commuter students.**

To make sure you get home safely; the University provides a free transport service to commuter students at the Stellenbosch and Tygerberg campuses during the Welcoming period. This means you can still participate in after-hour Welcoming activities offered by your community.

Transport is available daily during Welcoming, with vehicles leaving at 19:15 and 21:15 from 11 Bosman Street in Stellenbosch. You will be dropped safely at your accommodation in Stellenbosch and specific drop-off points in surrounding areas as indicated below:

- **SAPS Offices:** Bellville, Kuils River, Athlone, Mitchells Plain, Paarl, Somerset West and Kayamandi
- **De Zalze Golf Estate** (gate), Stellenbosch
- **Paradyskloof** (Engen garage), Stellenbosch
- **Sonnebloem Road** (Brent Oil garage) in Idas Valley, Stellenbosch
- **Welgevonden Estate** (gate), Stellenbosch
- **87 Lang Street** (Engen garage) in Cloeteville, Stellenbosch
- **Stellenbosch Central area**, Stellenbosch

# REMAIN CLUED-UP: UNDERSTANDING THE UNIVERSITY'S POLICIES



**When you sign your application form to study at SU, you undertake to familiarise yourself with all the rules, regulations, policies, prescriptions, and the Disciplinary Code for Students, amongst others.**

Therefore, should you be charged with transgressing any of those, you unfortunately cannot plead ignorance as a defence.

Scan the QR code on the right for **ALL our policies**



against and harassment, sexual harassment and victimisation of staff and students at the University. The Policy also includes the adoption of positive measures to prevent and protect staff and students against unfair discrimination, harassment, sexual harassment and victimisation, and the establishment of procedures to deal with complaints of unfair discrimination, harassment, sexual harassment and victimisation within the institution. Scan to read the entire document.



## DISCIPLINARY CODE FOR STUDENTS

The **Disciplinary Code for Students** states that an individual is guilty of misconduct when, among other things, he/she wrongfully violates another person's fundamental rights as set out in the Bill of Rights, Chapter 2 of the Constitution, 1996, or acts in conflict with any other South African laws or SU rules, regulations, or prescripts. This includes hate speech, sexual harassment, victimisation, violence, or incitement, unacceptable or improper behaviour, the humiliation of fellow students or staff, and assault. Thus, use good judgment and act responsibly, especially when using social media. **Please familiarise yourself with the notice regarding the use of social media.** Although legislation, policies, guidelines, and codes are necessary to ensure order in society, SU strives to create a welcoming campus culture through shared values.

## RESIDENCE RULES

If you have been allocated a space in a University residence, make sure to read through the **Residence Rules** carefully to ensure that you abide by those rules.

## POLICY ON UNFAIR DISCRIMINATION AND HARASSMENT

The University's Policy on Unfair Discrimination and Harassment addresses unfair discrimination

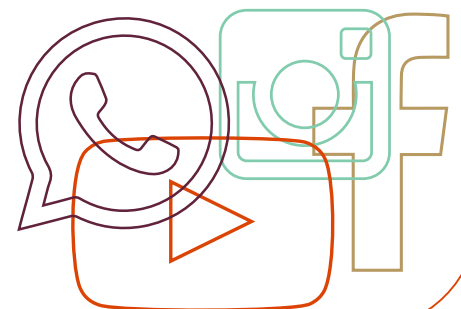
## RESPONSIBLE SOCIAL MEDIA USE

We want our students and staff to engage with each other online, share photos of the activities that they are participating in on Instagram and TikTok, and have robust discussions about issues affecting the higher education sector.

But here's the deal: when using social media, you must follow the rules as set out in the University's policies. These rules are like a guide for how we should behave online. So go ahead and consult our **Communication Regulation** so you are clear on what is considered acceptable social media use and what goes against our values and the Regulation.

If you ever feel harassed or mistreated online, you can reach out to the Equality Unit at [unfair@sun.ac.za](mailto:unfair@sun.ac.za), 021 808 3136, or visit their office at 39 Victoria Street in Stellenbosch.

**Bottom line: Play nice online and make sure to treat others with respect, whether you're engaging face-to-face or online.**



# TAKE NOTE

It's very important to register for the shuttle service by speaking to a House Committee member in your commuter student community for assistance.

# HOW TO REPORT ISSUES OR COMPLAINTS



## APPROACH STUDENT LEADERS WITHIN STUDENT GOVERNANCE STRUCTURES

Students are encouraged to use the various internal processes and systems to report issues, complaints, or grievances. The Academic Affairs Council (AAC), a body of the Students' Representative Council (SRC), has student representatives in each faculty. In spaces where you engage with others socially, you can reach out to student leaders in your cluster, residence, or commuter student community for support and guidance on other support on campus. Students can also approach the Division Student Affairs (DSAf) at [studentesake@sun.ac.za](mailto:studentesake@sun.ac.za).

## APPROACH THE OFFICE OF THE OMBUD

The Office of the Ombud is an independent, neutral and confidential space where students, staff and parents to lodge complaints and problems when existing University structures are unable to resolve matters satisfactorily or where those structures appear to be inadequate.

You can connect with the Ombud, Advocate Rina Meyer, via e-mail at [ombudsman@sun.ac.za](mailto:ombudsman@sun.ac.za) or call 082 807 2994.

You can also contact Grace Bruintjies, the Administrative Officer of the Office at [graceb@sun.ac.za](mailto:graceb@sun.ac.za). Scan for more info on lodging a complaint:



## Insurance: Keeping your property safe

**Your safety and the safety of your property is a top priority at SU. "A safe campus for all" is not just a slogan for the University; it's a core aspiration that guides our commitment to providing a secure environment for every member of our diverse community.**

As you embark on your academic journey, it's important to be aware of potential risks that may affect your safety. The University has a dedicated team comprising Risk Management, and Campus Security, and collaborates with the South African Police Service, to continually enforce and monitor security measures on our campuses.

Whether you're participating in academic trips, engaging in laboratory experiments, pursuing sports, or taking part in other voluntary activities, there could be inherent risks associated with these experiences. While the University takes all reasonable measures to safeguard you

and your property during these activities and in your daily campus life, it's impossible to eliminate all risks. Therefore, every student must recognise that they participate in all University-related activities at their own risk.

The University has insurance coverage against injuries you might sustain while engaging in activities related to your studies. This coverage includes on-campus activities, laboratory work, and field trips. In case of an incident, it's crucial to inform the University immediately and complete the insurance claim form promptly. Please be aware that the University is not liable for any claims that fall outside the coverage provided by this insurance.

***It's recommended that each student takes out sufficient comprehensive insurance for their possessions. Your belongings are an integral part of your academic journey, and ensuring their protection is vital.***

## Use the Ethics helpline

SU subscribes to an independent ethics hotline where students can report any irregularities anonymously reporting of irregularities. This service is managed independently by Deloitte.

Telephone: 0800 204 549  
Fax: 0800 007 788  
E-mail: [sun@ethics-line.com](mailto:sun@ethics-line.com)  
Website: [www.tip-offs.com](http://www.tip-offs.com)

## Speak to the Equality Unit

Incidents of unfair discrimination, victimisation, sexual harassment and other forms of harassment can be reported to the Equality Unit through its online reporting platform (scan right) or at [unfair@sun.ac.za](mailto:unfair@sun.ac.za).



# GET YOURSELF REGISTERED!

The fastest way to get registered at SU is to make use of our online registration platform. We therefore encourage all students to use the self-registration (e-registration) process on the University's **SUNStudent system**.

*Before you start the registration process*, you must install Microsoft Authenticator (check out the user guide [here](#)) on your phone. Thereafter, download the **online registration guide** to help you through the registration process.

There are specific registration dates for your programme and year of study, so double check the University's registration schedule before you register.

## GENERAL DATES

### STELLENBOSCH CAMPUS

- **25 January 2024:** Start of ONLINE registration for newcomer first-year students
- **29 January - 01 February 2024:** On-campus registration (NARGA) of newcomer first-year students on Stellenbosch campus, as per the registration schedule below
- **5 - 6 February 2024:** On-campus **ASSISTED registration** of newcomer first-year students (**excluding transferring students**) on the Stellenbosch campus, as per the registration schedule below
- **8 February 2024:** Conclusion of registration for all students (excluding M and D students)
- **9 February 2024:** Module amendments for the faculties of Arts and Social Sciences, Economic and Management Sciences and Engineering
- **12 February 2024:** Start of academic year
- **23 February 2024:** Final day for late registration of undergraduate and postgraduate students (excluding M and D students)

**The University cannot guarantee your spot if you do not register on time.**

## Schedule for assisted registration of undergraduate newcomer first-years

*(excluding transferring students) (NARGA computer centre in Room E23, 1st floor, Neelsie) on the Stellenbosch campus*

FACULTY	PROGRAMME	DATE	TIME
Science	All programmes	5 February	08:00 - 10:00
AgriSciences	All programmes	5 February	10:00 - 12:00
Education	All programmes	5 February	10:30 - 12:00
Theology	All programmes	5 February	10:30 - 12:00
Arts and Social Sciences	All programmes	5 February	13:30 - 16:00
Economic and Management Sciences	<ul style="list-style-type: none"> <li>• BAcc</li> <li>• BCom (all programmes, including ECP)</li> </ul>	6 February	08:00 - 11:00
Law	<ul style="list-style-type: none"> <li>• LLB</li> <li>• BCom (Law)</li> <li>• BAccLLB</li> <li>• BA (Law)</li> </ul>	6 February	08:00 - 10:00
Engineering	All programmes	6 February	10:30 - 12:00

# GET YOURSELF REGISTERED!

## TYGERBERG CAMPUS

- **25 January 2024:** Start of registration period for newcomer undergraduate students of the Faculty of Medicine and Health Sciences (FMHS)
- **2 February 2024:** On-campus registration for newcomer undergraduate students of the FMHS AND final day of Online Self-Registration
- **12 February 2024:** Start of academic year for first-year undergraduate students
- **23 February 2024:** Final day for late registration of undergraduate and postgraduate students (excluding M-research and D students)

Please consult the **FMHS Registration Arrangements guide** for more info.

If you are a transferring student, please scan the QR code for information related to assisted registration.



## INTERNATIONAL STUDENTS

All international degree-seeking undergraduate first-year students should visit the **Stellenbosch University International website** for the latest information regarding registration, documentation and fees applicable to international students specifically.

You should also follow the same **Welcoming Programme** as South African students.



The Unit for Student Governance (USG) at SU promotes ethical student governance principles throughout our student governance structures across the different campuses (Stellenbosch, Tygerberg and Saldanha) at SU.

This is particularly important in the face of governance challenges in South Africa, Africa, and around the globe.

The Unit is guided by the Experiential Learning Competency Framework and the Graduate Attributes to empower Matie student leaders in formulating solutions to the complexities and challenges faced by student leaders today. You can visit the Unit at 11 Bosman Street, Stellenbosch.

## Check out the SRC's Student Information Handbook!

The SRC has put together the ultimate registration guide called the Student Information Handbook to assist you with registration during the Welcoming period. It's like the VIP pass to acing your registration game!

The Guide has been designed to arm student leaders (and you!) with all the know-how regarding the exact support service/s environment/s you need to contact when experiencing challenges, as well as specific individuals who can answer your questions.

Scan the QR code to download the Guide and remain in the know!



# THE UNIT FOR STUDENT GOVERNANCE

## Students' Representative Council

The Students' Representative Council (SRC) is the highest student representative and decision-making body at SU as per the SU Statute. The core functions of the SRC are to act in the best interest of students and to actively promote students' rights.

The body focuses on creating a progressive and thriving community with student success at its core. It ensures that all students are well informed and supported throughout the Welcoming Programme and their years of study. In January of each year, the SRC also assists academically excluded students and those awaiting their appeal outcome. You are welcome to visit the SRC office for any support during the Welcoming period and later in your study career to guarantee that your academic well-being and success are ensured. In addition, the SRC supports all students who are unable to either pay the initial residence fee at the beginning of the academic year or who have historical debt and cannot afford to register for the academic year.

The SRC also supports students who have not been placed in residences and are struggling to find accommodation by providing them with temporary accommodation during the Welcoming period. If you have any enquiries, you can e-mail the SRC at [sr@sun.ac.za](mailto:sr@sun.ac.za).

*During the Welcoming and registration period you can be expected to be supported by the SRC team in the following ways:*

- The facilitation and provision of transport for newcomers to all our campuses, where needed.
- Assistance with various problems you may face during registration by ensuring that the team is accessible on all our campuses and at our office. This includes helping during the registration process. With the cooperation of the Academic Affairs Council, the SRC also assists students who are academically excluded with appeals for readmissions.
- Support when you are unable to either pay the initial registration fee or have study debt. Through the #Access4All initiative, the SRC can support students in this situation at the beginning of the year. With the assistance of societies, the SRC assists students who have not been placed in residences and are struggling to find accommodation with temporary accommodation during the Welcoming period thanks to the Right2Learn and Sizofunda Ngenkani initiative.

The team for 2023/2024 is excited to meet all of you during the Welcoming! You can contact the SRC at any time with concerns or problems you might face during this period and later in the year:

E-mail: [sr@sun.ac.za](mailto:sr@sun.ac.za)  
Telephone: 021 808 2757  
Location: Third Floor, Neelsie Student Centre, Stellenbosch campus

Instagram: @stellenbosch\_src  
Twitter: @stelliesSRC



# The Societies Council

The Societies Council is a student-led structure representing all registered and new societies on the Stellenbosch campus.

The Societies Council provides numerous opportunities for students to focus on aspects of their personal development such as leadership and teamwork, or to further their interests, like research and community development. Contact the Chairperson, Thandile Ngxikwe at [22846921@sun.ac.za](mailto:22846921@sun.ac.za) if you have any questions.

# Academic Affairs Council (AAC)

The Academic Affairs Council's (AAC) primary responsibility is to actively promote the rights of students, as contained in Chapter 2 of the Student Constitution, to quality education, academic support, and transparent and justifiable assessment procedures.

Your faculty Student Committee and AAC leaders will protect and further the academic interests of all students, which includes you, by promoting a transformative teaching and learning experience, enabling academic success, and developing graduate attributes, to create a thriving academic environment that ensures that students remain at university throughout their degree instead of dropping out.

You can contact the AAC directly by sending an e-mail to the Chairperson, Ms Risuna Risimati, at [risimati@sun.ac.za](mailto:risimati@sun.ac.za)

They represent and protect your academic affairs and development as a student.

# Electoral Commission



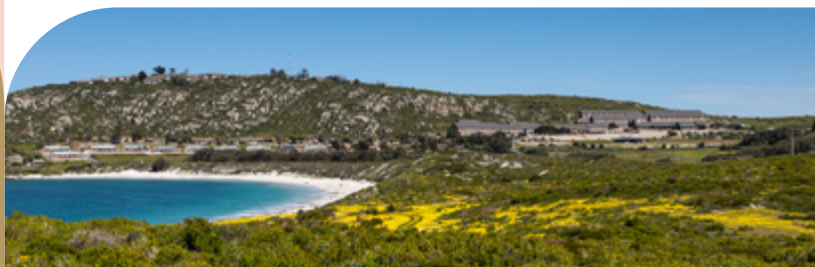
The Electoral Commission is an independent student body enshrined in the Student Constitution. It facilitates and conducts the free and fair elections of the SRC, TSRC, and their ex-officio structures. For more info about the Commission, you can contact [srcelection@sun.ac.za](mailto:srcelection@sun.ac.za)

# Prim Committee

The Prim Committee (PC) is an ex-officio body of the SRC and unites all House Committees (student leaders based at residences and in commuter student communities) and is composed of the Primaria (the head student leader of each House Committee (HC)) of the 42 residence and commuter student communities on the Stellenbosch and Tygerberg campuses.

The committee also serves as a platform where Primaria meet to address challenges, collaborate, and deliberate on matters relevant to both residence and commuter student life.

Should your community leadership be unable to resolve a challenge in your community or if there's something you wish to bring directly to the PC's attention, you can reach out to the PC Chair, Andri Malan at [25017764@sun.ac.za](mailto:25017764@sun.ac.za), or the PC Vice-Chair, Courtney de Klerk at [23540664@sun.ac.za](mailto:23540664@sun.ac.za).



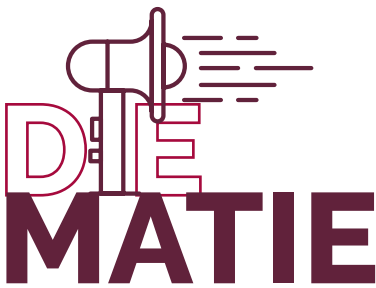
# The Military Academy Student Council

The Military Academy Student Council (MASC), which is based at our Saldanha campus, is an ex-officio body of the SRC and consists of students elected from different year groups by the student body.

This Council is responsible for creating an environment that is conducive to learning and best supports students at the Military Academy to succeed academically. It is also responsible for the development of professional military standards. If you want to connect with the MSC, you can contact the MSC Student Captain, Theo Plaatjie, at [tkplaatjie@sun.ac.za](mailto:tkplaatjie@sun.ac.za).







Want to stay in the know about everything happening on our campuses? Then you must check out SU's student-run newspaper, Die Matie. The very first edition of Die Matie was published in 1941.

The editorial team employed at Die Matie are committed to honest, fair, and independent journalism and that's exactly what they'll serve up to you.

Die Matie is printed and distributed every second Wednesday of the academic term. It is also available online at [diematie.com](http://diematie.com), so check out some of the content published in both the print and online editions. You'll find information on anything from current and university-related news, student life, current affairs, arts and entertainment, and sport. Plus, content is published in English, isiXhosa, and Afrikaans.

If you want to connect with Die Matie, you can contact the Editor-in-Chief of 2023/2024, Aurelia Mouton, at [21801886@sun.ac.za](mailto:21801886@sun.ac.za).

While you wait for the first edition of this year, why not check out some of Die Matie's online content from last year at [diematie.com](http://diematie.com).



## Student Court

The Student Court is the student judiciary body responsible for adjudicating disputes between students and the various student governance bodies which exist, resolves inter-society disputes and deals with SRC constitutional matters.

It has the power to review any decision made by a student body or member of such body where the rights or legitimate expectations of a student are materially negatively affected. Check out <https://bit.ly/4bdGPMb> for more information on the Student Court. You'll also be able to view all judgments, past and present on the Student Court website.

The Court also publishes regular updates on Instagram ([@studentcourtstellers](https://www.instagram.com/studentcourtstellers)) on all matters before it that are in the public interest.

## Student Parliament

Student Parliament, which consists of two Houses – the Student Imbizo and Student Assembly – is an oversight student body that seeks to strengthen constitutional democracy within student leadership by actively promoting accountability, transparency, and consultative governance within the University student leadership community.

The Student Assembly holds ordinary Sittings once a term. For a Sitting, students can submit

agenda points of matters they wish to bring to the attention of student leaders. Additionally, the Student Assembly and Imbizo investigate transgressions of the Student Constitution and reasonable ethical governance.

You can contact the Speaker, Banzi Bottoman (Assembly), via [banzi@sun.ac.za](mailto:banzi@sun.ac.za) or the Convenor Ila Alberts (Imbizo) via [albertsila@sun.ac.za](mailto:albertsila@sun.ac.za).

Tygerberg campus also has its own Student Parliament. If you are based at this campus you can connect with the Speaker, Liyema Jacobs (Assembly) via [liyema@sun.ac.za](mailto:liyema@sun.ac.za) or the Convenor, Nqobile Goba (Imbizo) via [23633387@sun.ac.za](mailto:23633387@sun.ac.za).

## Senior Prim Committee (SPC)

The Senior Prim Committee (SPC) consists of Primaria from the senior residence communities and the executive leaders of .NET (pronounced "dot net") communities.

.NET is a student community for senior students and represents the needs of students in senior residences and senior commuter communities. The Chairperson of the SPC represents the structure as an ex-officio member of the SRC.

You can connect with the SPC Chair, Qiniso Sithole, at [23119349@sun.ac.za](mailto:23119349@sun.ac.za).

# Student Governance structures at the Tygerberg campus

## Tygerberg Students' Representative Council (TSRC)

The Tygerberg Students' Representative Council (TSRC) is the highest form of representation and governance for the student body at the Faculty of Medicine and Health Sciences.

The members of this team tackle every aspect of student life unique to this environment and make it their mission to ensure the well-being of students through the various portfolios each member holds. This team handles everything related to student life unique to the Tygerberg campus environment and works hard to make sure students are taken care of.

To find out more about the TSRC, you can mail the leadership at [tsrchair@sun.ac.za](mailto:tsrchair@sun.ac.za).



## Tygerberg Academic Affairs Council (TAAC)

The Tygerberg Academic Affairs Council (TAAC) is made up of elected class representatives from all six Health Sciences degree programmes.

The TAAC represents the academic interests of the Tygerberg Student Union in the relevant faculty structures and committees. The Council is made up of an executive committee, which includes the Chair, Vice-Chair and Student Programme Coordinators, a committee of class representatives and five ex-officio members. The Chairperson and Vice-Chairperson serve as ex-officio members of the AAC at the Stellenbosch campus and the Chairperson also serves on the Tygerberg Students' Representative Council (TSRC).

You are represented by your elected class representative concerning all academic matters. This representative serves on the TAAC. If you have any academic-related queries, you can visit the TAAC's website for more information at <https://blogs.sun.ac.za/taac/>.

## Tygerberg Prim Committee (TPC)

The Tygerberg Prim Committee (TPC) functions parallel to the Stellenbosch Prim Committee.

It includes all the Primaria of student communities based at the Tygerberg campus as well as the TPC Chairperson and a Secretary. The role of the TPC is to encourage collaboration between different student bodies, identify common challenges and collectively find solutions. One of the points within the vision of the PC constitution is to continuously take the needs of students into regard.

During Welcoming, the PC works together with the SRC and student communities to try to ensure that newcomers find accommodation while also having a fulfilling Welcoming experience.

## Tygerberg Societies Council (TSC)

The Tygerberg Societies Council (TSC) is a student-driven organisation representing all registered student societies. You can contact the TSC at [tschair@sun.ac.za](mailto:tschair@sun.ac.za).

## Tygerberg Postgraduate Student Council (TPSC)

The Tygerberg Postgraduate Student Council (TPSC) represents and addresses the needs of postgraduate students. The TPSC can be contacted at [tpscchair@sun.ac.za](mailto:tpscchair@sun.ac.za).

# Centre for Student Counselling and Development (CSCD)

*Here to help you succeed!*

Navigating university life can be an exciting but challenging journey. That's why we want you to know about the Centre for Student Counselling and Development (CSCD) – your go-to resource for psychological, developmental, and support services designed to empower you and help you succeed.

Here you'll find a dedicated team of professionals ready to lend a helping hand. This includes counselling and educational psychologists, counsellors, social workers, psychology interns, student assistants, project/portfolio coordinators, a psychometrist, and administrative staff. Each member is committed to providing the support you need to thrive during your time at SU.

The CSCD is organised into four units, all working together to foster your well-being and personal agency: the Unit for Academic Counselling and Development, the Disability Unit, the Unit for Psychotherapeutic and Support Services, and the Unit for Graduated Career Services.

Whether you're studying at the Stellenbosch or Tygerberg campus, the CSCD team is here to support you every step of the way. Reach out, connect, and discover the resources that can make your university experience more fulfilling. For more information, check out [www.sun.ac.za/cscd](http://www.sun.ac.za/cscd).

## Stellenbosch campus

Telephone: **021 808 4707 / 021 808 4994**  
Address: **37 Victoria Street, Stellenbosch**



## Tygerberg campus

Telephone: **021 927 7020 (office hours)**

You will find the CSCD's Tygerberg office in the Education Building. When standing in front of the main entrance of the Education Building, turn left to the side entrance for disabled persons. The CSCD office (no. 0073) is on the right before you get to the glass door for disabled individuals.

# IMPORTANT TO NOTE



The CSCD runs a 24-hour emergency service in collaboration with ER24 (dial **010 205 3032** after hours and over weekends). In case of an emergency during office hours, please contact the CSCD office at **021 808 4994** or e-mail them at [supportus@sun.ac.za](mailto:supportus@sun.ac.za).

## Unit for Academic Counselling and Development (UACD)

The Unit for Academic Counselling and Development (UACD) helps you to tackle academic challenges and improve your academic skills.

The team consists of educational psychologists, a registered counsellor and intern psychologists.

The UACD supports students by teaching them study methods, equipping them to cope with test and examination stress, improving their time management, and optimising their potential through individual consultations, working sessions and self-help material. Career counselling for registered students is also available.

You can send an e-mail to [studysuccess@sun.ac.za](mailto:studysuccess@sun.ac.za) to book an individual appointment or to enquire about work sessions.

# Disability Unit (DU)

The Disability Unit (DU) is here to support students with disabilities. If you need advice on academic support, solutions, or accessible study materials that fit your unique needs, they have your back. The DU's activities are guided by the Disability Access Policy of SU and can be accessed [here](#).

The Unit's goal is to create an enabling environment that empowers students with disabilities to achieve their full potential by enabling their effective integration into campus life and the student community. It also creates disability awareness amongst students through training opportunities like the "Lead with Disability" programme. You can follow the DU on Facebook and Instagram (@sudiesabilityunit) for all the latest info and updates, or swing by their office at 39 Victoria Street, Simon Nkoli House, in Stellenbosch.

## Unit for Psychotherapeutic and Support Services (UPSS)

Life at University can be pretty overwhelming at times. The Unit for Psychotherapeutic and Support Services (UPSS) is there to help students get through those challenging times by providing them with individual and group therapy, and work sessions. These confidential services are offered by psychologists and a registered counsellor.

Whether it's stress, adjustment issues, relationship hiccups, or dealing with mental health challenges like depression, the UPSS offers psychotherapy for a broad spectrum of problems experienced by students.

When you first reach out, you'll undergo a screening session so the psychologist or counsellor can understand what's going on in your life and figure out the best care plan for you.

### Need help after hours?

The Unit offers an after-hours psychological emergency service via the ER24 crisis line (010 205 3032) from 16:00 to 08:00, including weekends.



# TAKE NOTE

## Test and exam concessions for students with disabilities

**This information applies to both Stellenbosch and Tygerberg campus students.**

### Due dates

The due dates for applications for concessions, such as extra writing time for tests and examinations are:

**23 February 2024;  
15 April 2024; and  
14 August 2024**

You can expect a response to your application within 10 working days after each due date.

### Application forms

The three application forms for exam and test concessions can be found [here](#). You can send completed Forms 1, 2, and 3 to [skryftyd@sun.ac.za](mailto:skryftyd@sun.ac.za).

### Enquiries

#### Stellenbosch campus

Telephone: **021 808 9111**  
Use the [interactive campus map](#) to find the Assessment Office.

#### Tygerberg campus

Contact Ms Pumeza Soga at **021 938 9309** for assistance or download the Tygerberg campus map to find the Assessment Office.

## The role of our social workers at UPSS

**Social workers at the UPSS provide comprehensive and professional psychosocial services to students to tackle social issues that affect a student's ability to succeed academically.**

They also offer support, guidance and counselling and oversee the University's Food Security programme, which ensures that the basic food security needs of students are met. Students who require such assistance will undergo a formal needs assessment process to determine the appropriate intervention through this specific programme. To book an appointment, you can send an e-mail to [supportus@sun.ac.za](mailto:supportus@sun.ac.za). You can also meet face-to-face or connect online with our social workers – whatever you prefer.

## Unit for Graduand Career Services (UGCS)

Ever wonder what comes after the campus life adventure? The Unit for Graduand Career Services (UGCS) is your guide to rocking the transition from education to employment and books to boardrooms.

The Unit will provide you with the tools you will need to succeed in the workplace – from one-on-one career sessions to practical workshops on CV writing, interview skills, job hunting, and boosting your online presence. And the best part is that all the Unit's counselling services and work sessions are also offered online.

You will also be exposed to network opportunities with companies via career fairs and insightful company presentations.

## Prep for the workplace from day one!

The University encourages all students, which includes newcomers, to register on its online recruitment portal, Gradlinc. Here you can easily search for jobs, apply for vacancies, snag internships and even part-time jobs!

With several employers registered on Gradlinc, you can start paving your career path from your first day at SU by uploading your CV and searching for information on employers and work opportunities on offer.

The Unit also teams up with student societies and Student Affairs partners to bring you amazing co-curricular and online career readiness programmes. Do you have questions or ready to dive in? E-mail UGCS at [careerservices@sun.ac.za](mailto:careerservices@sun.ac.za). Your future starts now, and the UGCS is here to make it shine!

# STUDENT RESOURCES, SERVICES, AND SUPPORT

## Stellenbosch University Library (SU Library)

Ready to unlock the mysteries of the SU Library? Then visit the library during their orientation sessions happening from 6 to 8 February 2024.

Here's the lowdown on what's waiting for you:

### 1 Meet Your Librarian

Get ready to put a face to the friendly librarian who's here to guide you through the vast world of knowledge in the SU Library.

### 2 Library Website 101

Navigate the library website like a pro and find all the info you need.

### 3 Ace Your Assignments

Through the Library's "Step-by-Step" guide you'll be able to learn the ropes to get through academic tasks.

### 4 Faculty-specific programmes

You will also be invited to orientation programmes in the libraries in the faculties of Theology, Music, Engineering, Forestry, and Medicine and

Health Sciences, as well as departments.

After Welcoming, your learning journey will continue with individual training through the [GetSmart@URLibrary](mailto:GetSmart@URLibrary) programme the following week.

### Calling All Parents!

Parents of first-year students can check out the SU Library during Welcoming and explore the facilities and services available to students such as Special Collections, the Learning Commons, and the Makerspace.

### Mark Your Calendar

Follow your faculty programme for specific library visit dates and times by scanning the QR code below.



Enquiries: **Jeremiah Pietersen**  
Telephone: **021 808 4399**  
E-mail: [jeremiahp@sun.ac.za](mailto:jeremiahp@sun.ac.za)  
Website: [library.sun.ac.za](http://library.sun.ac.za)



# CAMPUS HEALTH SERVICE (CHS)



## THE WRITING LAB: FREE writing advice

Do you need help with writing assignments? Struggling with specific writing issues? Available to ALL SU students from any campus, the Writing Lab of the University's Language Centre is here for you!

The Writing Lab offers free one-on-one consultations. You can book face-to-face or online sessions via MS Teams with friendly consultants who can guide you on assignments, help with clarity and flow, and enhance your writing skills. Consultations are 50 minutes, and follow-ups are encouraged until you're satisfied with your writing skills. While no editing is provided, you'll receive valuable advice to improve your text and build lasting writing skills.

Book your sessions online via the [my.sun.ac.za](https://my.sun.ac.za) portal or visit The Writing Lab at 44 Banhoek Road in Stellenbosch. Remember to schedule your sessions at least 48 hours in advance.

You can either contact Anna-Mari Lackay or Vinelene Hartley at **021 808 2989/2161** or via e-mail at [amlackay@sun.ac.za](mailto:amlackay@sun.ac.za) or [vhartley@sun.ac.za](mailto:vhartley@sun.ac.za). For more information on other services offered, visit <https://bit.ly/3Pj65Wu>.

The SU Campus Health Service (CHS) is an accessible health service for students and staff. CHS services are provided at the Stellenbosch and Tygerberg campuses.

The services at CHS include:

- Family medicine (including primary care)
- Health promotion and preventative medicine
- Travel medicine
- Sport and exercise medicine
- Occupational health

### Frequently Asked Questions

#### Is this service free?

Services delivered by our medical doctors are charged at the minimum ethical tariff. All consultations delivered by the CHS' professional nurses are free of charge. Fees for medication are charged according to medical aid tariffs.

#### How are services paid for?

CHS is a registered provider of all medical aids in South Africa and Namibia and all CHS accounts are sent to medical aids electronically. CHS accepts cash, card and electronic payments as well. Medical aid rates apply.

Does CHS cover all medical services (for example x-rays and dentistry)? CHS has professional medical doctors and nurse practitioners. All other services are referred.

#### Must I be immunised?

No. However, the following vaccinations are optional but highly recommended.

- Influenza (flu) – annual vaccination
- Meningitis – one injection every three years
- Measles, Mumps and Rubella (German Measles) – if non-immune, series of two vaccines, one year apart
- Hepatitis A and B – compulsory for Medicine and Health Sciences students; combination (Twinrix) available, series of three vaccines over six months
- Human Papilloma Virus – series of three vaccines over six months

All vaccines are available at CHS and prices are available upon request. Please also check with your medical aid if they pay for vaccinations.

#### Does CHS offer counselling?

CHS offers counselling to patients who come for specific screenings/ tests such as HIV testing and family planning. Other types of counselling are provided by the CSCD. Their contact number is **021 808 4707**.

#### Is patient transport available?

Yes. The patient can contact the CHS directly.

#### How do I make an appointment?

Appointments can be made by contacting CHS on the numbers below or by sending an e-mail to [chs@sun.ac.za](mailto:chs@sun.ac.za).

#### What if I have an emergency?

During office hours you can contact CHS. Alternatively, for emergencies, you can contact:

**CHS emergency number:  
076 431 0305**

**ER24 emergency number:  
010 205 3032**

**Stellenbosch Medi-Clinic:  
021 886 9999 or 021 861 2000**

**SU 24-hour Crisis Line:  
082 557 0880**

**Contraception Helpline:  
0800 246 432**

**HIV Helpline: 0860 HIV 911**

#### Practice opening hours:

##### Stellenbosch campus:

Monday to Friday, 08:00 – 17:00

Telephone: **021 808 3496/3494**  
E-mail: [chs@sun.ac.za](mailto:chs@sun.ac.za)  
Address: **7 Claassen Street, Stellenbosch**

##### Tygerberg campus:

Monday to Friday, 08:00 – 16:00

Telephone: **021 938 9590**  
Address: **Tygerberg Student Centre, 2nd floor**

*All practices are closed on public holidays and weekends.*

For more info, visit:

Website: <https://bit.ly/3U5Ojuk>  
Facebook: [Stellenbosch.University.CHS](https://www.facebook.com/Stellenbosch.University.CHS)  
Twitter: [@CHS\\_StellUni](https://twitter.com/CHS_StellUni)

# FMS-booked student meals

## Serving up a tastier and more convenient student life

Starting from 5 February 2024, ALL students on the Stellenbosch campus can book meals (breakfast, lunch, and dinner) online. When you book your meal, make sure to indicate at which location in your cluster you will have your meal. You must have a meal purse to book meals.

The Victoria Hub, situated between Monica Residence and Wilgenhof Residence, will now be open to all students to book their meals. And the best part, this hub is close to the centre of the hustle and bustle of student life.

### Booking Details @ Victoria Hub

- Choose between picking up your meals or enjoying them at the Victoria Hub.
- Meal options ONLY include the "meal of the day" and this goes for breakfast, lunch and dinner.

### Meal Purse

- If you reside in University accommodation, you will automatically have a meal purse. Your meal purse covers all your meal bookings, charged directly to your student account.
- Commuter students can open a meal purse and make direct cash payments at the Cashiers (Admin A), do an **online payment** via the University's website, or via Snapscan.
- Allocate funds to your meal quota and you're ready to book! Just remember, you can ONLY purchase meals up to the amount available in your meal purse.

### SAVINGS TIP!



*If you stick to ordering the meal of the day throughout the year, you'll eat healthy and save on meal costs in the long term!*

### Booking Process

This service operates like any other meal booking system within

residences. Stick to the regular booking timelines and choose the Victoria Hub as your pickup location.

### Students funded by NSFAS

- Students supported by the National Student Financial Aid Scheme (NSFAS) will receive a maximum daily allowance of R120 for meals.
- This amount is equivalent to the cost of THREE (breakfast, lunch and dinner) "meals of the day".

## PLEASE TAKE NOTE



**Funds received by NSFAS do not cover the cost of meals for the full academic year. You will therefore have to make provision to pay for your own meals when your funds run out.**

## Get funded!

### Bursaries and Loans

SU believes that every student who can succeed academically should, as far as possible, be given the appropriate opportunities to do so.

The Centre for Undergraduate Bursaries and Loans (CUBL) strives to provide as much financial support as possible to students who gain admission to the University, but lack the financial means required to study.

Please note, however, that the University has limited funds available, and applying for financial assistance is not a guarantee that you will receive bursary funding. Students are encouraged to also explore other external (private and government) funding options.

Scan below to visit the CUBL website.



## TAKE NOTE

## STELLENBOSCH UNIVERSITY'S CO-CURRICULAR SUPPORT FUND (SUCSF)



Stellenbosch University's Co-Curricular Support Fund (SUCSF) is a student travel bursary fund for national and international co-curricular events, such as student leadership conferences and other opportunities that would benefit our students and our community. The SUCSF unfortunately does not supply funding to students who need to do an internship.

### Am I eligible to apply for funding?

- o Does the event have a co-curricular theme?

- o Will I graduate within the minimum duration of my programme, plus one year?
- o If this is my first year at SU, have I successfully completed my first semester?

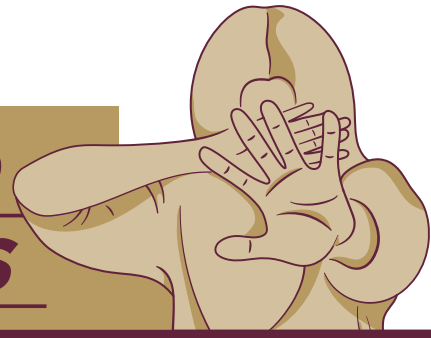
### What can I use the funds for?

- o Airfare
- o Visa fees
- o Conference fees
- o Accommodation
- o Transfers

Applications are considered at the discretion of the SUCSF committee. Visit [www.sun.ac.za/sucsf](http://www.sun.ac.za/sucsf) for more information.

Students who are funded by the National Student Financial Aid Scheme (NSFAS) should **apply for top-up or shortfall funding** in 2024 on the CUBL website as the funding that students receive through the NSFAS bursary is not enough to cover all tuition, accommodation and meal costs per year. **All funding applications close on 24 March 2024.**

# WE ARE COMMITTED TO COMBATTING GENDER-BASED VIOLENCE ON OUR CAMPUSES



**Gender-based violence (GBV) is a widespread problem and a common occurrence in South Africa, and universities across the country are faced with increasing incidences of GBV occurring on their campuses.**

GBV includes all forms of sexual violation (which includes rape, sexual assault, sexual harassment), physical violence and other forms of victimisation which

includes but is not limited to harassment, coercion, threats, and intimidation.

In a recent survey by the South African Medical Research Council, it was found that "about 20% of female students in selected public universities and technical college campuses experienced sexual victimisation in the preceding year" (Machisa et. Al, 2021). The research confirmed that GBV is both systemic and widespread within the South African context.

## SU HAS ZERO TOLERANCE FOR GENDER-BASED VIOLENCE.

The University's Equality Unit (EqU) is tasked with implementing the SU's policies on unfair discrimination, harassment, and HIV/Aids and offers services, training, and interventions to combat GBV, amongst others.

We encourage staff and students to stand together against GBV, to speak up when they witness incidences of GBV, and to support those who are affected by GBV.

We depend on ALL Maties to #BreakTheSilence and #UniteAgainstGBV on our campuses.

## Equality Unit (EqU)

The Equality Unit (EqU) is guided by the South African Bill of Rights, specifically with regards to unfair discrimination.

The Unit ensures fair treatment for all students and staff, addressing cases of victimisation, sexual harassment, unfair discrimination, and GBV. These cases are handled through a confidential complaint procedure.

The EqU also manages the Gender Non-Violence Portfolio to ensure a coordinated and monitored response to GBV and sexual victimisation on campus. The Unit offers support services, training, and interventions on GBV, free sexual health information and HIV testing and counselling to students and supports individuals from the LGBTQIA+ community or anyone who needs support regarding their sexuality or gender identity.

You can scan the QR code (right) to report incidents of unfair discrimination and harassment online.



For all HIV and LGBTQIA+ related matters, you can e-mail [hiv@sun.ac.za](mailto:hiv@sun.ac.za), while training and general enquiries can be e-mailed to [equalityunit@sun.ac.za](mailto:equalityunit@sun.ac.za).

Telephone: **021 808 3136**

Physical address: **Simon Nkoli House, 39 Victoria Street, Stellenbosch**

You can visit the EqU website at <https://bit.ly/3FGyPoZ>, and follow the Unit on Facebook, Twitter and Instagram at @EqualityUnitSU.





## What to do when you get harassed?

If you experience unfair discrimination, harassment or are victimised, the EqU will be there to support you. Empathy, procedural fairness, and confidentiality are the cornerstones of the Unit's work. You will therefore be able to confidentially report incidents of unfair discrimination or harassment online (scan the QR code above) or to one of the EqU's case officers at [unfair@sun.ac.za](mailto:unfair@sun.ac.za).

As soon as you lodge a complaint, the following will happen:

1. A case officer will be alerted and assigned to your complaint.
2. Your case officer will contact you for an in-person or online meeting.
3. The case officer will assist you with completing an online intake form if your complaint was lodged via e-mail.
4. A preliminary assessment is conducted at your first meeting.
5. Interviews and information are then gathered from respondents/witnesses.
6. Information gathered is referred to advisors who will provide recommendations to the head of the EqU.
7. Your case officer will provide you with feedback on the recommendations and a way forward.

**Remember, ALL complaints are confidential.**

Reference for the quoted study:

Machisa, M. T., Chirwa, E. D., Mahlangu, P., Sikweyiya, Y., Nunze, N., Dartnall, E., Pillay, M., & Jewkes, R. (2021). Factors associated with female students' past year experience of sexual violence in South African public higher education settings: A cross-sectional study. *PLoS one*, 16(12), e0260886.

# BINGE DRINKING

**Binge drinking is a huge challenge in society and at universities across the world.**

Binge drinking in South Africa is defined as having five or more units of alcohol in four hours for men and four or more units in the same period for women. Heavy binge drinking refers to when an individual has three or more binge drinking incidents within two weeks.

The responsible use of alcohol in South Africa is defined as drinking where the Blood Alcohol Content remains at 0,05% or lower. Depending on your weight or how fast your body digests alcohol, crossing the limit might happen if you consume more than 350 ml of beer or a single tot of brandy or another spirit. Alcohol also remains in your system for up to eight hours after consumption!

SU is committed to promoting responsible drinking amongst students and a healthy drinking culture. For this reason, the CSLL requires each student community to annually submit alcohol guidelines for their community that are in line with

the University's rules on alcohol consumption on campus.

The guidelines are reviewed and signed off by the Residence Head or Commuter Student Coordinator, and the ResEd Coordinator before being reviewed by the CSLL. Where these guidelines do not meet the requirements, they are referred to student communities for discussion and updates and resubmitted to the CSLL. Once the CSLL has signed off the guidelines, it must be adopted by the residence or commuter student community during a meeting of all student members within that community.

***Please make sure to review your residence or commuter student community's alcohol consumption guidelines to ensure you adhere to the rules for alcohol consumption in your environment.***

The guidelines generally include info about where alcohol may be consumed in a community, the times that alcohol may be consumed, when alcohol consumption is not allowed, and how to curb binge drinking.



# Extended Curriculum Programme (ECP)

The Extended Curriculum Programme (ECP) was established to aid students who show promise but lack sufficient prior education to excel in their degree programmes.

An additional year is integrated into the mainstream degree programme to form the ECP. During this supplementary year, students benefit from additional academic support, specifically designed to prepare them for mainstream subjects and university studies in general.

If you are following the ECP or wish to be considered for the ECP you can reach out to the following staff in the faculties in which the programme is offered.

Dr Natasja Brown  
nbro@sun.ac.za  
021 808 2015



AgriSciences

Dr Taryn Bernard  
tbernard@sun.ac.za  
021 808 2146



Arts and  
Social Sciences

Dr Sharon Malan  
sbmalan@sun.ac.za | 021 808 9427

Mr Rodney Randall (Mathematics EDP)  
rwr@sun.ac.za | 021 808 4726



Economic and  
Management Sciences

Ms Aatika Valentyn  
aatika@sun.ac.za | 021 808 3063

Please use this link to submit your  
request for admission to the ECP



Sciences

Ms Natalie White  
natalies@sun.ac.za  
021 808 4360



Engineering

Mr Dawid Mouton  
dpmouton@sun.ac.za  
021 808 9329  
Room 2019 in the Theology Faculty



Theology



# GETTING AROUND ON SU CAMPUSES



**You don't always have to jump in your car to get around! Why not explore alternative means of transportation between point A and point B on campus without relying solely on a car?**

This not only contributes to a decrease in harmful carbon emissions, and benefits the environment, but also assists in alleviating the parking space shortage on campus, where the demand consistently exceeds availability.

## Walk

Embrace walking as a sustainable option, but ensure you are using the pedestrian routes on campus.

## Cycle

Use a **Matie Bike** (click here to rent one for the year for a fee) or your own bicycle to get around. You can register for free access to SU's bicycle sheds by sending an e-mail to [fiets\\_bike@sun.ac.za](mailto:fiets_bike@sun.ac.za).

## Lift clubs

Join an existing lift club or create your own. It will save you money and you won't have to look for parking on campus.

## Parking

Parking is limited. If you have to use a car to travel to campus, you can apply for parking at Stellenbosch or Tygerberg campus.

## SHUTTLES ON STELLENBOSCH CAMPUS

Various shuttle services are available on the Stellenbosch campus. Click here for more detailed info.

### Day shuttle

The day shuttle operates from Monday to Friday between 07:00 and 17:30 with fixed times, routes, pick-up and drop-off points. It will transport you between general parking areas on the periphery of campus and central campus. Just remember, this service is not offered over weekends, on public holidays, or during recess and the second exam opportunity.

### Night shuttle

A night shuttle is available for students who study until late at night. It operates from Monday to Sunday on the hour between 18:00 and 02:00. Commuters are picked up in the Neelsie parking area at the main entrance of the Neelsie and transported within a 6 km radius to private housing in the broader town. This service starts when classes resume and ends on the last day of the December graduation.

## SHUTTLES ON TYGERBERG CAMPUS

Tygerberg campus provides transport for students to two nearby shopping centres – Tyger Valley Centre (Mondays to Wednesdays) and Parow Centre (Thursdays) – and private housing within a 6 km radius at set times.

Students are picked up and dropped off at the Tygerberg Student Centre on the Tygerberg campus, at entrance 9 at the Tyger Valley Centre, and entrance 4 at Parow Centre. This service starts when classes resume and ends on the last day of the December graduation.

Scan the QR code below to access the full shuttle schedule at the bottom of the webpage.



# REMEMBER!

**You must make a booking to use the Stellenbosch NIGHT shuttle service and the Tygerberg shuttle service.** Visit [my.sun.ac.za](http://my.sun.ac.za), click on Services, then Reservations: Shuttle Service and sign into the booking system with your student username and login.

# Maties care about the environment

Stellenbosch University (SU) plays a significant role in forging the path to a sustainable future and is on a journey to reduce its carbon footprint.

Sustainability is a core component of SU's strategic initiatives and we aim to create a community of sustainable changemakers.

Together we can design a more sustainable future that will reduce our impact on the environment and natural resources.

This document contains a short summary of the eight areas where each of us can make a difference.

For more information, visit <https://facilitiesmanagement.sun.ac.za/environmental-sustainability/>



## Waste

SU aims to send zero waste to landfill by 2025.

### How you can help

- Reduce waste generated on campus
- Choose materials that can be reused, recycled or composted
- Sort all waste into:
  - **Recyclables**
  - **Compost/food waste**
  - **Landfill/non-recyclables**



## Water

Water is one of our most precious resources. We're committed to using it wisely for years to come.

### How you can help

- Report any leaks on campus to 021 808 4666
- Use a reusable water bottle and coffee mug
- Shower for less than 2 minutes



## Biodiversity and land use

Our campuses are part of a larger ecosystem and we strive to minimise our impact on the environment around us.

### How you can help

- Respect our natural areas, leave only your footprints behind
- Do not litter
- Use our Eco Walk routes and recreational facilities



## Energy and emissions

SU is committed to reducing our carbon footprint and emissions by decreasing the use of energy generated from fossil fuels.

### How you can help

- Switch off the lights and appliances when you are not using it
- Use your motor vehicle less frequently
- Use energy-saving light bulbs and appliances



## Sustainable buildings

Create innovative spaces that have a low impact on the environment and its resources.

### How you can help

- Behave mindfully in buildings:
- save electricity
- save water
- sort waste at source
- use only what you need



## Travel and mobility

We aim to cut our carbon emissions by offering alternative transport options.

### How you can help

Cut your carbon emissions and save money and parking hassles by choosing one of the following transport options:

- **WALK** on the safe, patrolled pedestrian routes
- **CYCLE** on a Matie Bike (available to rent), or bring your own
- **RIDE** on the campus shuttle bus on certain routes
- **SHARE** a ride



## Goods and services

SU purchases a wide range of essential goods and services. These products must be sustainably sourced.

### How you can help

- Buy energy- and water-efficient appliances
- Avoid buying single-use items
- Use environmentally friendly toiletries



## Engagement

SU's sustainable goals can be achieved through leadership engagement by staff and students.

### How you can help

- Join committees and initiatives to make the campus greener
- Become a champion for sustainability and influence others
- Share your ideas with us on how to improve our campus sustainability



# TECHNOLOGY ON CAMPUS

You may connect your own device (PCs, laptops, tablets, or smartphones) to the University's campus network, **subject to certain conditions.**

To avoid long queues, you can register your private device online. You will find various **How-To Guides** on the University's Information Technology (IT) division's website to help you with onboarding as a new student to get access to your class timetable, load print credits, and install Office365 software; as well as how to set-up your Wi-Fi connection and e-mail.

Should you not be able to find what you need in the How-To Guides, you can visit the **IT Service Desk** online, a walk-in centre on the Stellenbosch or Tygerberg campus.

## Stellenbosch

Office Hours: **021 808 4707 / 021 808 4994**  
Telephone: **021 808 4367**  
E-mail: **student@sun.ac.za**  
Location: **Under the bridge in Admin A, Ryneveld Street, Stellenbosch**

## Tygerberg

Office Hours: **Monday to Friday, 08:00 to 16:30, excluding public holidays**  
Telephone: **021 938 9287**  
E-mail: **kvermaak@sun.ac.za**  
Location: **Tygerberg Teaching building, Room 0198**

## REMEMBER!

If you're looking for information and don't want to surf the entire SU website to find what you need, the my.sun.ac.za portal is the place to go to get access to all the frequently used applications that students use. Check it out!

## COMPUTER USER AREAS (CUAs)

There are four Computer User Areas (CUAs) on the Stellenbosch campus and each one serves students from particular faculties. Make a note of the one you can use.

### FHARGA

Venue Van der Sterr building, c/o Victoria & Bosman Street and CJ Langenhoven Student Centre, Level 1 (Neelsie)  
Jan Mouton Learning Centre, 2nd floor  
Faculty Economic and Management Sciences  
Website <https://ebwrga.sun.ac.za/>  
E-mail **FHARGA@sun.ac.za**

**Enquiries** Neelsie  
Manager: Johan van Rooyen, Room E9.2

Chief Technical Officer: Chris Bosman, Room E8.2  
Assistant Technical Officer: Thurlo Muller, Room E7.2  
CGW Schumann building  
Senior Technical Officer: Remé du Plessis  
CGW Schumann building, Schumann Annex and Jan Mouton  
Technical Assistant: Denver Anthony

### FIRGA

Venue Mechanical and Mechatronic Engineering building  
Electronic classrooms: M2002, M2004 (2nd floor) and M3002 (3rd Floor)  
Computer User Area (FIRGA): M1002 (1st floor)  
Faculty Engineering  
Website <https://firga.sun.ac.za>  
E-mail **firga@sun.ac.za**

**Enquiries** Manager: Michael Michiel, Room M2001  
Senior Technical Officer: Quinton Hendrikse, Room M2003  
Technical Officer: Jovan Appollis, Room M3003  
Junior Technical Officer: Bennie Lindoor, Room M1007

### GERGA

Venue Education building, 3rd floor, Tygerberg campus  
Faculty Health and Medical Sciences  
Website <https://blogs.sun.ac.za/fhscua/>  
E-mail **dw@sun.ac.za**

\* Please note that GERGA is now an Assessment Centre and no longer provides general user areas and classroom facilities. Assessment bookings can be made with the Assessment Office at psoaga@sun.ac.za.

**Enquiries** Manager: David Wiles, TON 3021B  
Senior Technical Officer: J Johnson, TON 3021F  
Senior Technical Assistant: Lauren Jaftha, TON 3038  
Technical Officer: Megan Esterhuizen, TON 3037

### HUMARGA

Venue Arts and Social Sciences building, 3rd floor, Merriman Avenue  
Faculty Arts and Social Sciences, Education, Law and Theology as well as students with special learning needs, and blind and partially sighted students of all faculties  
Website <https://humarga.sun.ac.za>

**Enquiries** Manager: Jan Louw, Room 304  
Assistant Manager: Petro Newman, Room 301  
Helpdesk: Room 308

### NARGA

Venue NARGA A (2093), B (2087) and Open Area (2088): Admin A  
NARGA D (1005): Geology building  
NARGA E (3022), F (3026), G (3019) and H (3011): Natural Sciences building, 3rd floor  
Faculty Science and AgriSciences  
Website <https://narga.sun.ac.za>  
E-mail **narga@sun.ac.za**

**Enquiries** AI Perold building  
Manager: Ilse de Kock, Room 2016B  
Admin A  
Technical Officers: Johan van Rooyen and Richard Thompson, Room 2091 (Service Desk and User Support)  
Natural Sciences building  
Senior Technical Officer: Brandon April, Room 3009 (Windows Software)  
Head: IT Services (Sciences): Paul Erasmus, Room 3007 (Linux System Administrator)



# Join the Maties Sport family!

**You! Yes, you! Did you do sport at school? Are you considering joining a sports club at SU? Come on, just do it! We also have an esports league for students who are interested in competitive, multiplayer video gaming.**

But if sports ain't your thing at all, you can still be part of the Maroon Machine by supporting your fellow Maties.

Maties Sport believes that engaging in sports significantly contributes to student success, whether you're a high-performance athlete or someone seeking an active and healthy lifestyle. Participation in sports teaches self-discipline and time management and is a valuable outlet for managing stress and tension. Competitive and recreational sports not only offer opportunities for socialisation and the development of friendships, but also contribute to maintaining a healthy and balanced lifestyle.

Maties Sport accepts co-responsibility for the optimal holistic development of student-athletes and the empowerment of high-performance athletes. That's why we invest in both high-performance sports codes and our recreation and active lifestyle programme, ensuring that ALL students have the opportunity to embrace a healthier and happier lifestyle.

You will have 30 sports clubs to choose from, making it easy to find a sport that suits your needs and skill level. Our high-performance sports codes include rugby, hockey, netball, football, athletics, swimming, cricket, water polo and basketball while our competitive sports codes include cycling, e-sport, tennis, table tennis, squash, badminton, golf, gymnastics, rowing, canoeing, sailing, volleyball, fencing, and chess.

There are a range of recreational and active lifestyle sports codes on offer at Maties Sport, including the equestrian club, underwater sports, boxing, karate, wall climbing, tug of war, Ultimate frisbee, and cheerleading. The Maties Parasport Club also offers athletics, swimming, and cycling for people with disabilities.

You will have the opportunity to participate in local, regional, national, and international competitions, such as:

- **Varsity Cup, Varsity Sports, Intersports and University Sports South Africa (USSA)**
- **Regional and local leagues**
- **Residence leagues and competitions**

Only an elite few are selected for a Varsity Cup, Varsity Sports, or USSA teams, but that is no reason to stay at home. Fans are encouraged to support their teams when they play at home!

By getting involved in Maties Sport, you will benefit from:

- **The High-Performance Sport Unit:** *The focus falls on three key areas: sports medicine, performance enhancement, and empowerment.*
- **The Recreation and Active Lifestyle Unit (RALU):** *Promotes physical wellness for staff and students and creates an environment where non-conventional sports and activities are enjoyed and played.*
- **The Centre for Sports Leadership:** *The focus is on expanding the academic footprint of sports at the University.*

Since 2023, Maties Sport also hosts the **Campus Sport Festival** where several sports teams competing on one bumper night. You'll be able to join a team or show support for your residence or commuter student community by rocking up in your community colours!

You can like and follow Maties Sport on Facebook, Twitter, Instagram, and TikTok to become part of the bigger Maties Sport family.

### Connect with us:

Telephone: **021 808 4642**  
 E-mail: **matiesport@sun.ac.za**  
 Website: **www.sun.ac.za/sport**  
 Facebook: **@SUMatiesSport**  
 Twitter: **@MatiesSport**  
 Instagram: **@MatiesSport**  
 TikTok: **@MatiesSport**

Take the virtual 360 tour of our facilities here: <https://sport.sun.ac.za/facilities/>



# Maties Gymnasium

Start your university health and fitness journey at the biggest and most well-known gymnasium in Stellenbosch. Work out where all your friends do!

Scan the QR code below to see our amazing facility in 3D.



## We offer:

- An extensive range of group exercise classes, including Aerial Yoga, Pilates, Bootcamp, and much more
- Exclusive partnership with Les Mills International (Receive 20% discount on Les Mills Plus subscription fees at (<https://link.lesmillsdemand.com/SH1MO>))
- Access to a heated 25 m indoor and a 50 m outdoor swimming pool
- Three dedicated circuit training areas and a range of cardiovascular equipment
- Access to a high-performance gymnasium that is included in your membership
- New and upgraded Technogym and Life Fitness equipment
- Discounted rates, particularly for SU students (less 15%).
- Short- and long-term membership options available

For more info, visit our website at [www.matiesgym.sun.ac.za](http://www.matiesgym.sun.ac.za), connect with us at [gymsales@sun.ac.za](mailto:gymsales@sun.ac.za) or follow us on social media:

Facebook: @matiesgymnasium  
Tiktok: @matiesgym

Skip the queues and **join us online** (upfront payments and debit order options available). Register for the 2024 academic year and automatically qualify for a 15% discount.

# PLEASE TAKE YOUR SAFETY SERIOUSLY

Safety is a universal concern, and students must be mindful of their safety in Stellenbosch too. With numerous mobile phones, computers, and vehicles in the vicinity, taking precautionary measures is important to ensure your safety and that of your personal belongings.

You can follow some of these tips to keep safe:

- o Never walk alone, especially at night. Instead, walk in groups, use the University shuttle service, or request a security officer to escort you to your destination by contacting Campus Security.
- o Keep your phone and valuables out of sight.
- o Always carry a whistle and pepper spray so you can defend yourself and draw attention if needed. Criminals do not want to draw attention.
- o Choose the safest route, even if it is not the shortest one. Victoria Street and Bosman Street should be the two main routes you use at night as a security officer is on duty in the mobile security kiosks on these roads.
- o Avoid isolated areas, especially when you exercise early in the morning or late in the afternoon.
- o Be conscious of your environment. Criminals tend to target individuals who are not aware of their immediate surroundings.
- o Keep a safe distance if a motorist asks for directions.
- o If you suspect that someone might be following you, change direction and immediately contact Campus Security.
- o Be a caring Matie: accompany a friend.
- o Property on a car seat is tempting to a thief. Lock it in the boot.

## Pedestrian escort service

If you need to move between campus buildings, or from a building to your car after dark (19:00 to 05:00), you can request that a security officer walk with you by contacting Campus Security at 021 808 4891/4202. Please wait for an officer to join you. You can also WhatsApp the security office at 082 808 2333 to request the service.

Please note that voice calls to this number are not possible. A pedestrian escort service is also available on the Tygerberg campus. You can WhatsApp the Tygerberg security office at 083 938 1841.

Ensure that you at least have the numbers below saved on your cell phone:

Stellenbosch 24-hour emergency: 021 808 2333 / Toll-free number: 0800 02 58 27

WhatsApp pedestrian service: 082 808 2333  
General enquiries: 021 808 4202

Tygerberg 24-hour emergency number: 021 938 9507 /  
Toll-free number: 0800 00 67 67  
WhatsApp pedestrian service: 083 938 1841

Visit [www.sun.ac.za/safety](http://www.sun.ac.za/safety) for more information.

# Have you saved these numbers on your cell phone?

Time to take out your cell phone and save the numbers below in your contacts list.

## EMERGENCY NUMBERS FOR STUDENTS ON THE STELLENBOSCH CAMPUS

CSCD 24-hour Crisis Service	<b>010 205 3032 / 082 557 0880</b>
Centre for Student Communities (CSC)	<b>021 808 3064</b>

## RISK MANAGEMENT AND CAMPUS SECURITY

24-Hour emergency line to report danger and serious incidents	<b>021 808 2333</b>
Ops Room for general enquiries and the reporting of risks	<b>021 808 4666</b>
The Ombudsman	<b>082 807 2994</b>
Police Flying Squad	<b>10111</b>
Ambulance	<b>084 124 (ER24) 082 911 (Netcare)</b>
Mediclinic 24-hour emergency unit	<b>021 861 2000</b>

## IMPORTANT NUMBERS: STELLENBOSCH CAMPUS

General Enquiries/Client Services	<b>021 808 9111</b>
Academic Affairs Council (AAC)	<b>021 808 2493/2491</b>
Admissions	<b>021 808 9111</b>
Bursaries and Loans	<b>021 808 9111</b>
Campus Health Service	<b>021 808 3494/3496</b>
Cape Institute for Agricultural Training: Elsenburg	<b>021 808 5453</b>
Centre for Student Communities (CSC)	<b>021 808 3064</b>
Centre for Student Counselling and Development (CSCD)	<b>021 808 4707</b>
Centre for Student Leadership, Experiential Education and Citizenship (CSLEEC)	<b>021 808 9798</b>
Centre for Student Recruitment and Career Advice (CSRC)	<b>021 808 4709</b>
Connect Office	<b>021 808 3632</b>
Corporate Communication	<b>021 808 4977</b>
Division Student Affairs	<b>021 808 4585</b>
Facilities Management	<b>021 808 4666</b>
Language Centre	<b>021 808 2167</b>
Library Enquiries	<b>021 808 4883</b>
Maties Sport	<b>021 808 4642</b>
Ombudsman	<b>082 807 2994</b>
Prim Committee	<b>021 808 2493/2491</b>
Risk Management and Campus Security	<b>021 808 4666</b>
Social worker	<b>021 808 4994</b>
Societies Council	<b>021 808 2493/2491</b>

Student Affairs	<b>021 808 4585</b>
Student Fees	<b>021 808 4521</b>
Students' Representative Council (Stellenbosch)	<b>021 808 2757</b>
SU Gymnasium	<b>021 808 9133</b>

## EMERGENCY NUMBERS FOR STUDENTS ON THE TYGERBERG CAMPUS

Maties ER24 (ambulance or counsellor)	<b>010 205 3032</b>
Student Affairs	<b>021 938 9461</b>
Risk Management and Campus Security	<b>021 938 9507</b>
The Ombudsman	<b>082 807 2994</b>
Police Flying Squad	<b>10111</b>
Poison Information Centre	<b>086 155 5777</b>
Tygerberg Hospital	<b>021 938 4911</b>

## IMPORTANT NUMBERS: TYGERBERG CAMPUS

All Enquiries	<b>021 938 9111</b>
Tygerberg Academic Affairs Council (TAAC)	<b>021 938 9591</b>
Admissions	<b>021 938 9580</b>
Bursaries and Loans	<b>021 938 9458/9129</b>
Campus Health Service	<b>021 938 9590</b>
Centre for Student Counselling and Development (CSCD)	<b>021 938 9590</b>
Deputy Registrar	<b>021 938 9379</b>
Student Affairs	<b>021 938 9789</b>
Library Enquiries	<b>021 938 9368</b>
Marketing Office	<b>021 938 9202</b>
Maties Sport	<b>021 938 9468</b>
Ombudsman	<b>082 807 2994</b>
Prim Committee	<b>021 938 9591</b>
Risk Management and Campus Security	<b>021 938 9507</b>
Student Council (Tygerberg)	<b>021 938 9591</b>
Tygerberg Students' Representative Council	<b>021 938 9591</b>
Tygerberg Gymnasium	<b>021 932 2888</b>
Tygerberg Hospital	<b>021 938 4911</b>



# ARE YOU THINKING ABOUT YOUR CAREER YET?



Free for students & graduates from any SA University

- Internships
- Part-time Gigs
- Full-time Jobs
- Vac work
- Job Shadowing
- Webinars with employers
- Gradlinc EMPLOYABILITY Award from 1st year onward



Register [HERE](#)



Download our CV Guide



A Proud Stellenbosch University Startup & Official SU graduate employment partner

0810730231

[info@gradlinc.co.za](mailto:info@gradlinc.co.za)

[www.gradlinc.co.za](http://www.gradlinc.co.za)

**CECO**  
CENTRAL EVENTS AND  
CONFERRING OFFICE

## EVENTS IN THE WINELANDS

We've carefully curated the very best venues in Stellenbosch to help take the stress out of your event planning.

### Tailored to you

Stellenbosch offers an incredible selection of venue options, but finding the right fit for your specific event needs can be overwhelming. For the past few years, CECO has been fine-tuning its offering to ensure that everything is taken care of when it comes to venue bookings on campus and the event-planning process: from beginning to end, tailored to our clients' specific needs.

### Why choose us?


CECO, the Central Events and Conferencing Office, provides a fast, efficient and reliable service for booking venues on Stellenbosch University's campuses. From sports, academic spaces, meeting rooms and auditorium entertainment to outdoor spaces.


### CONTACT US

Let's add your event to the calendar  
[www.cecoevents.co.za](http://www.cecoevents.co.za)  
or call **021 001 2958**  
(during office hours).



Neelsie Cinema  
**FILM CLUB**  
 MEMBERSHIP  
**SIGN-UP HERE**

>>  <<

 **076 500 0743**



## JOIN THE FILM CLUB

The newly renovated Neelsie Cinema is situated inside the Neelsie Student Centre, equipped with powerful surround sound, lighting and luxurious seats with fold-away writing tablets. It's the ideal venue to watch movies, host product launches, workshops, and more.



The Neelsie Cinema Film Club is a members' club run by the Neelsie Cinema for those who want to watch the films screened daily. The screenings are curated by the SU Pulp Film Society as well as the cinema's monthly guest curator. Memberships start from R150 p/month and include solo, couples, pensioners and family packages for one month or annually. Join the fun! Scan the QR code and register. We look forward to welcoming you to the Neelsie Cinema.



# STAY AT STELLIES

## WALDENHOF AND CROZIERHOF APARTMENTS

Whether visiting the beautiful, historical university town of Stellenbosch for work or leisure, the fully furnished self-catering Waldenhof and Crozierhof apartments provide a practical and comfortable base from where visitors can explore and experience this gem of the Boland.

Located in the heart of South Africa's oldest town, the apartments offer ideal accommodation for guests, students' families, visiting postgraduate students and lecturers. Larger groups can also be accommodated in residences during the winter and summer university holidays. The apartments are within walking distance of restaurants, shops, museums, galleries, and Stellenbosch University campus and botanical garden.

**CONTACT US**  
[www.stayatstellies.co.za](http://www.stayatstellies.co.za)

Reservations  
[stayatstb@sun.ac.za](mailto:stayatstb@sun.ac.za)



forward together  
 sonke siya phambili  
 saam vorentoe